



HEALTH ▸ HYGIENE ▸ HOME

# RB Full Year 2018 Results Presentation

18th February 2019

# Disclaimer

## Cautionary note concerning forward-looking statements

This presentation contains statements with respect to the financial condition, results of operations and business of RB (the “Group”) and certain of the plans and objectives of the Group that are forward-looking statements. Words such as “intends”, “targets”, or the negative of these terms and other similar expressions of future performance or results, and their negatives, are intended to identify such forward-looking statements. In particular, all statements that express forecasts, expectations and projections with respect to future matters, including targets for net revenue, operating margin and cost efficiency, are forward-looking statements. Such statements are not historical facts, nor are they guarantees of future performance.

By their nature, forward-looking statements involve risk and uncertainty because they relate to events and depend on circumstances that will occur in the future. There are a number of factors that could cause actual results and developments to differ materially from those expressed or implied by these forward-looking statements, including many factors outside the Group’s control. Among other risks and uncertainties, the material or principal factors which could cause actual results to differ materially are: the general economic, business, political and social conditions in the key markets in which the Group operates; the ability of the Group to manage regulatory, tax and legal matters, including changes thereto; the reliability of the Group’s technological infrastructure or that of third parties on which the Group relies; interruptions in the Group’s supply chain and disruptions to its production facilities; the reputation of the Group’s global brands; and the recruitment and retention of key management.

These forward-looking statements speak only as of the date of this announcement. Except as required by any applicable law or regulation, the Group expressly disclaims any obligation or undertaking to release publicly any updates or revisions to any forward-looking statements contained herein to reflect any change in the Group’s expectations with regard thereto or any change in events, conditions or circumstances on which any such statement is based.

# Agenda

- 01** Key messages + RB 2.0  
Rakesh Kapoor (CEO)
- 02** Financials + RB 2.0  
Adrian Hennah (CFO)
- 03** Health BU  
Adi Sehgal (COO – Health)
- 04** Hygiene Home BU  
Rob DeGroot (President – Hygiene Home)
- 05** Chairman messages / Q&A  
Chris Sinclair (Chairman)
- 06** Q&As  
All



**Rakesh Kapoor**

Chief Executive Officer

# RB 2.0



**TRANSFORM RB**



**STEP CHANGE CONSUMER  
HEALTH WITH MJN**



**UNLEASH  
HYGIENE HOME**

1  
2  
3



**TRANSFORM RB**



**STEP CHANGE CONSUMER HEALTH WITH MJN**



**UNLEASH HYGIENE HOME**

# RB 2.0

2  
3



# RB2.0 - Transform RB

**2 Agile  
and Accountable BUs**

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Delivering improved  
momentum

**Strong  
Finish**

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Q4: +4% LFL

**+4%**  
Health

**+4%**  
HyHo

**Upper End of Full Year  
NR Target Achieved**

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**+15%**  
Total  
growth

**+3%**  
LFL

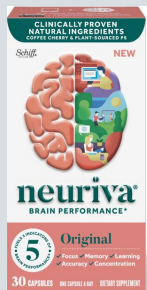
# RB2.0 - Transform RB

## Supercharge Innovation

New categories

New Consumers/  
Benefits

New markets/  
channels



## eRB - Ready to Disrupt

+ c. 40%  
e-Com growth

3X resources  
2019 vs 2017

## Structural Independence

On track  
for mid-2020



# RB 2.0



TRANSFORM RB



STEP CHANGE CONSUMER  
HEALTH WITH MJN



UNLEASH  
HYGIENE HOME

2

3

# Consumer Health – Structurally attractive, £400bn 3-5%

**Self Cure**  
£100bn  
2-4%

**Self Care**  
£300bn  
4-6%


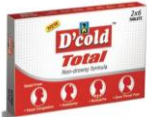

















**OTC**

**Wellness  
and nutrition**

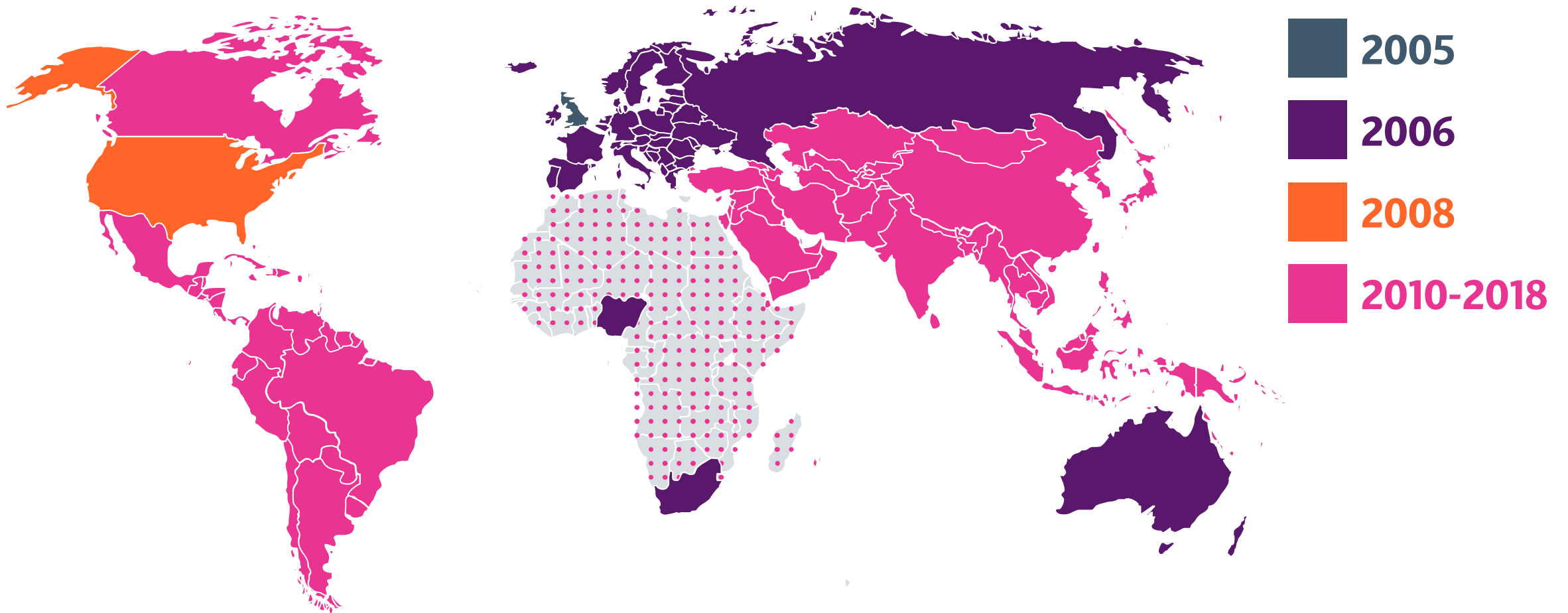


# RB Portfolio strategy evolution

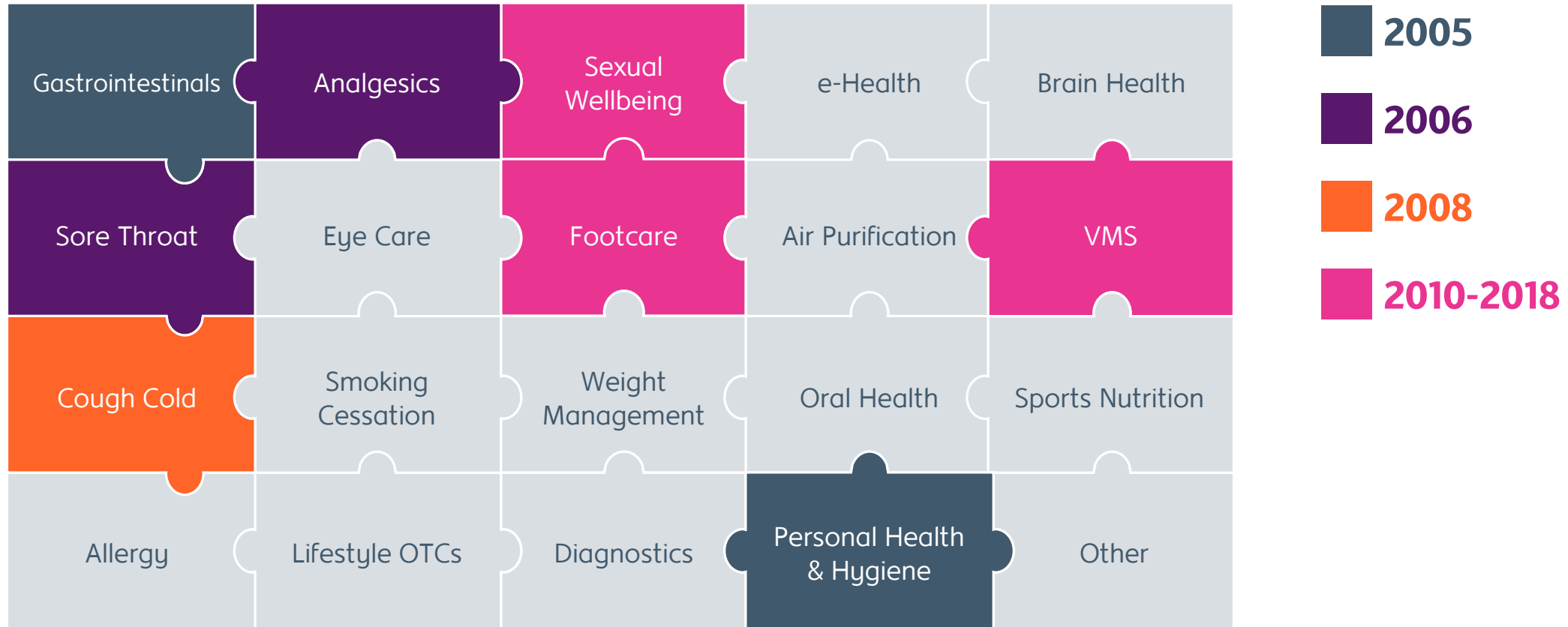
A thoughtful & deliberate series of portfolio moves

	2010 - 2011	2012-2013	2014- 2015	2016-2017
IN	   	  Airborne MegaRed 耀产舒舒    Guilong Medicine China      BMS LATAM Partnership		     
OUT		Private Label Laundry	 Footwear Business	 

# We have built a global consumer health footprint

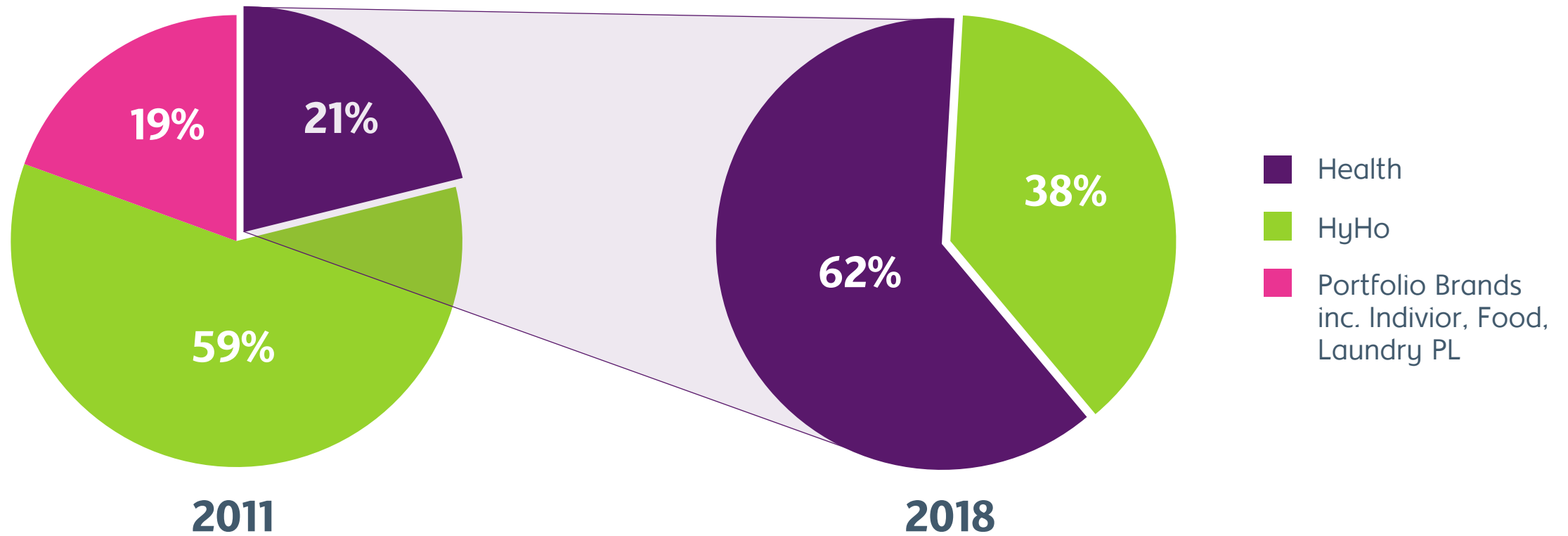


## And have built a unique portfolio across the consumer health spectrum



# RB Portfolio transformation

From household cleaning company to a leader in Consumer Health



# Competitive Landscape is changing

Global players in consumer health  
2009-2010



Global players in consumer health  
2018-2019



Pharma  
Co's



FMCG

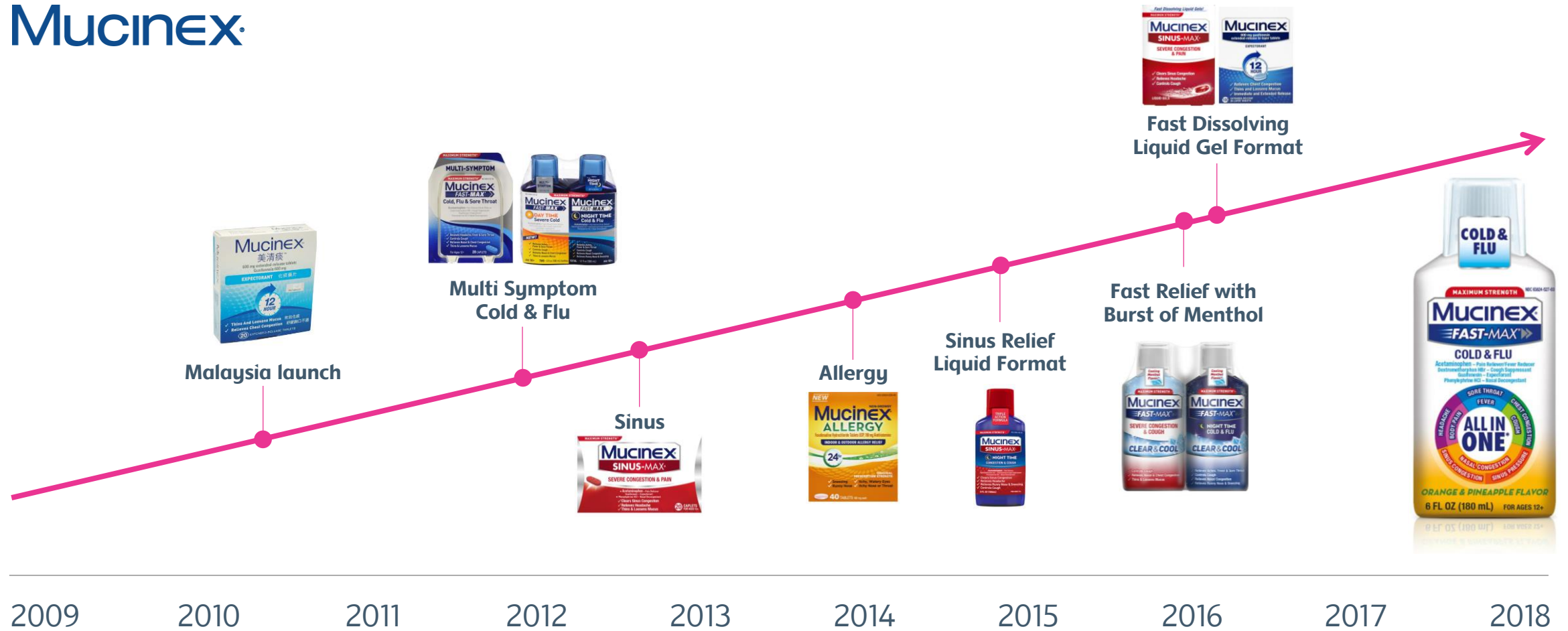


Nutrition &  
Wellness



# Consumer Health is about Moms not Molecules

## Mucinex



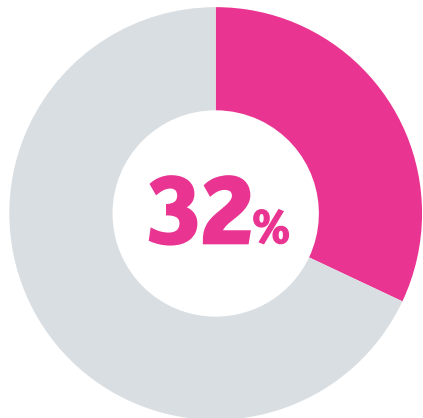


# Consumer Health market remains fragmented

Top 10 Competitors by Macro Consumer Health Category



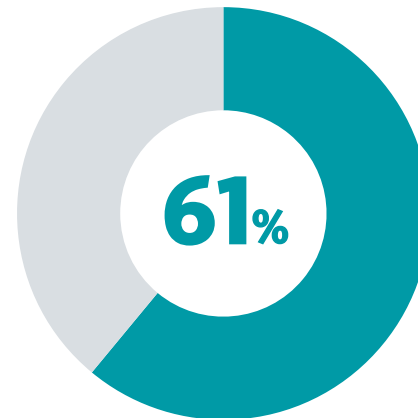
**OTC**  
(Ex VMS)



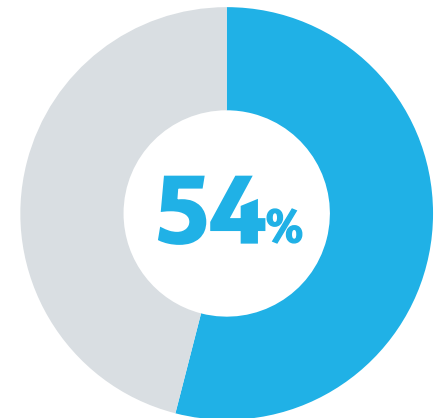
**VMS**  
/Other



**IFCN**



**Health &  
Wellness**



# RB 2.0



TRANSFORM RB



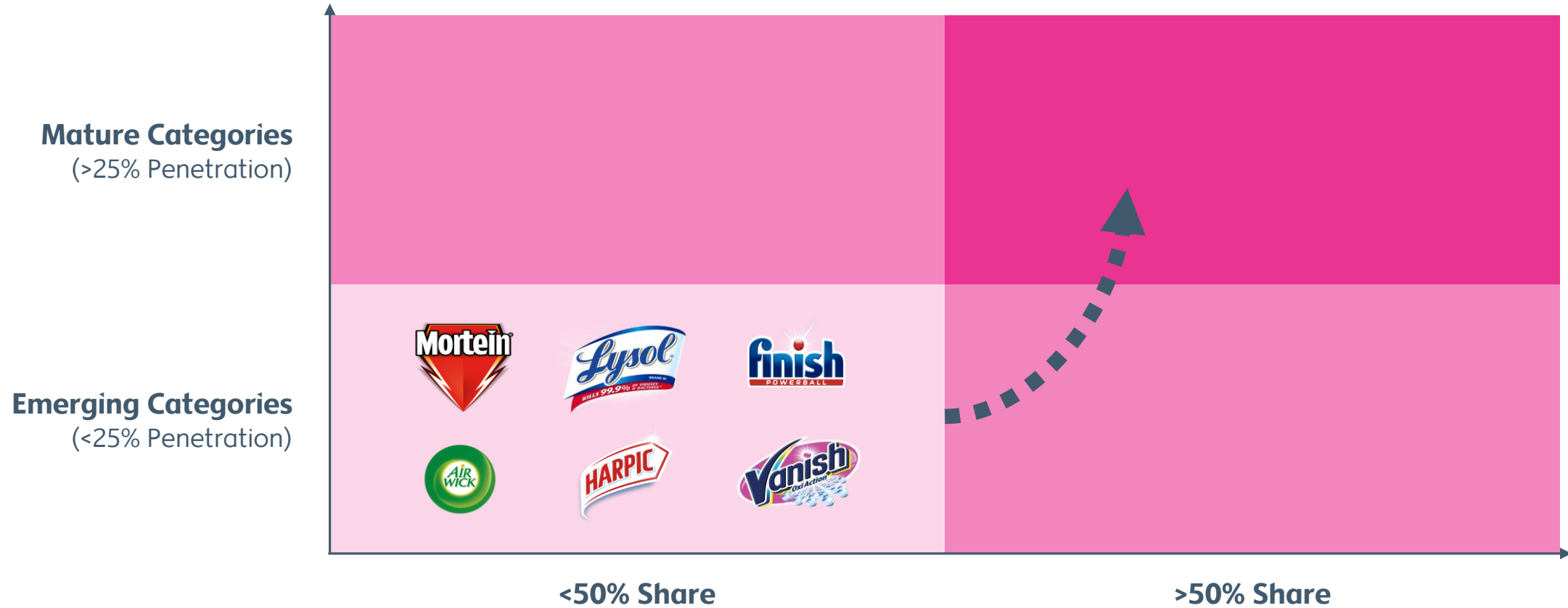
STEP CHANGE CONSUMER  
HEALTH WITH MJN



UNLEASH  
HYGIENE HOME

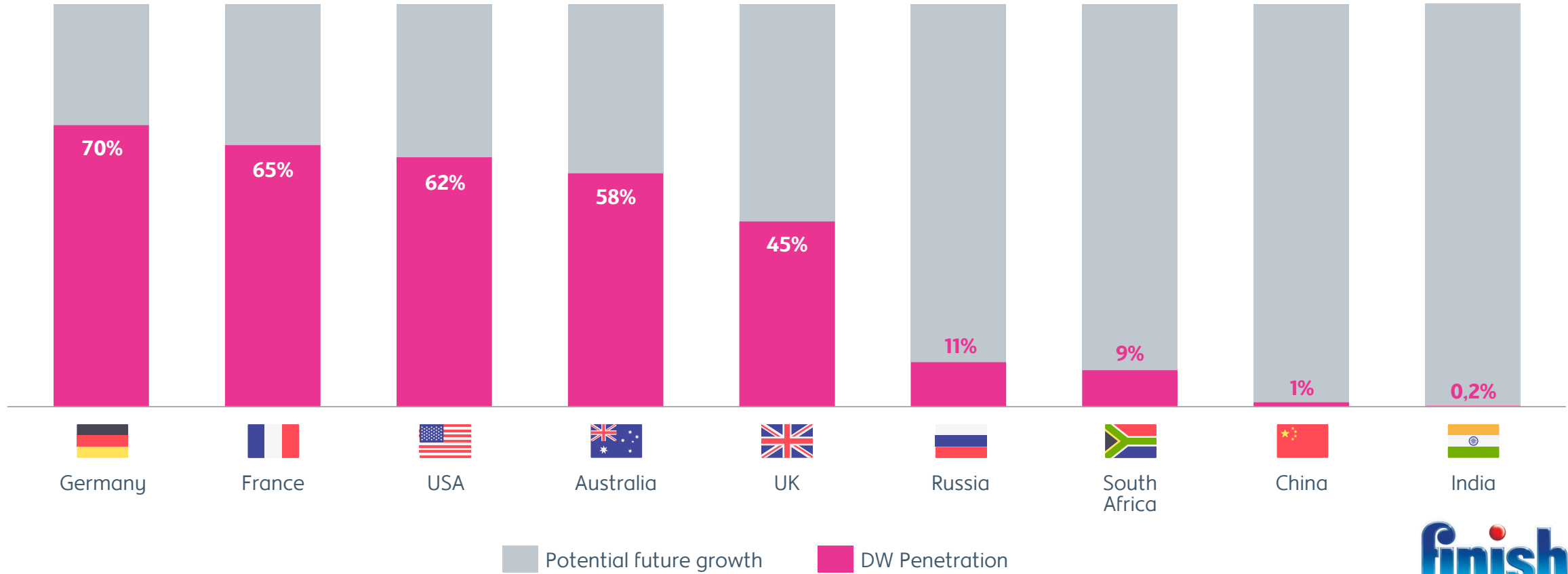
1  
2  
3

# A unique portfolio of brands with significant growth potential



# Auto dish penetration potential in both Developed & Emerging Markets

 Significant penetration potential



# RB 2.0 – unlocks the potential of Hygiene Home

**+1%**  
**2012-2017**  
CAGR



**+4%**  
**2018 growth**



**Improvement in financial performance**

# RB 2.0



**TRANSFORM RB**



**STEP CHANGE CONSUMER  
HEALTH WITH MJN**



**UNLEASH  
HYGIENE HOME**

2  
3

**Adrian Hennah**

Chief Financial Officer

# Income statement (reported)

£m	H2		FY	
	2018	2017	2018	2017
<b>Net Revenue</b>	6,459	6,465	12,597	11,449
<b>Adjusted operating profit</b>	1,910	1,932	3,358	3,122
Adjusting items	(149)	(258)	(311)	(385)
<b>Operating profit</b>	1,761	1,674	3,047	2,737
Net finance expense	(152)	(191)	(325)	(238)
<b>Profit before taxation</b>	1,609	1,483	2,722	2,499
Taxation	(304)	1,126	(536)	894
<i>Tax Rate - Adjusted</i>	19%	23%	21%	23%
Non-controlling Interest	(8)	(10)	(20)	(17)
<b>Continuing net income</b>	1,297	2,599	2,166	3,376
Discontinued net income	2	3,068	(5)	2,796
<b>Total net income</b>	1,299	5,667	2,161	6,172
<b>Adjusted net income*</b>	1,417	1,374	2,410	2,308
Diluted EPS			304.8p	867.9p
Adjusted diluted EPS			339.9p	324.6p



# Sources of earnings growth

£m	H2	FY
<b>Net revenue proforma</b>	<b>3%</b>	<b>3%</b>
Proforma adjusted operating margin impact	-1%	-
Interest	-	1%
Taxation	4%	3%
<b>Proforma adjusted net income at constant FX</b>	<b>6%</b>	<b>7%</b>
FX	-2%	-5%
<b>Proforma adjusted net income at actual FX</b>	<b>4%</b>	<b>3%</b>
Less: pre-acquisition MJN earnings	-	4%
Add: discontinued operations (Food)	-1%	-3%
<b>Total adjusted net income at Actual FX</b>	<b>3%</b>	<b>4%</b>

## Group Revenue and profit – like-for-like and proforma

	Q4		H2		FY		
£m	2018	2017	2018	2017	2018	PF 17	2017
<b>Revenue</b>	<b>3,339</b>	<b>3,276</b>	<b>6,459</b>	<b>6,465</b>	<b>12,597</b>	<b>12,751</b>	<b>11,449</b>
LFL%	4%	2%	3%	1%	3%	-	
<b>Gross Margin</b>			<b>3,925</b>	<b>3,979</b>	<b>7,635</b>	<b>7,810</b>	<b>6,982</b>
Gross Margin %			60.8%	61.5%	60.6%	<b>61.3%</b>	61.0%
<b>Adjusted Operating Profit*</b>			<b>1,910</b>	<b>1,932</b>	<b>3,358</b>	<b>3,384</b>	<b>3,122</b>
Adjusted Operating Profit %*			29.6%	29.9%	26.7%	26.5%	27.3%

# Price / Mix and Volumes

%	Volume	Price / Mix	Total
<b>Pro forma</b>			
FY 18	2%	1%	3%
Q4 18	1%	3%	4%
Q3 18	-	2%	2%
Q2 18	3%	2%	5%
Q1 18	3%	-	3%
<b>RB Base</b>			
FY 17	-	-	-
FY 16	-	3%	3%
FY 15	3%	3%	6%
FY 14	2%	2%	4%

# Group margin analysis – reported and proforma

	H2				FY			
	Reported		Proforma		Reported		Proforma	
	%	bps v PY	%	bps v PY	%	bps v PY	%	bps v PY
<b>Gross Margin</b>								
<b>2018</b>	60.8%	-70bps			60.6%	-40bps	60.6%	-70bps
2017	61.5%	-40bps	61.5%	-90bps	61.0%	-10bps	61.3%	-60bps
<b>BEI</b>								
<b>2018</b>	12.2%	-100bps			13.8%	-10bps	13.8%	-80bps
2017	13.2%	+120bps	13.2%	-30bps	13.9%	+40bps	14.6%	-
<b>Operating Margin*</b>								
<b>2018</b>	29.6%	-30bps			26.7%	-60bps	26.7%	+20bps
2017	29.9%	-190bps	29.9%	-30bps	27.3%	-70bps	26.5%	-70bps

## RB Health – Net Revenue by Category – proforma

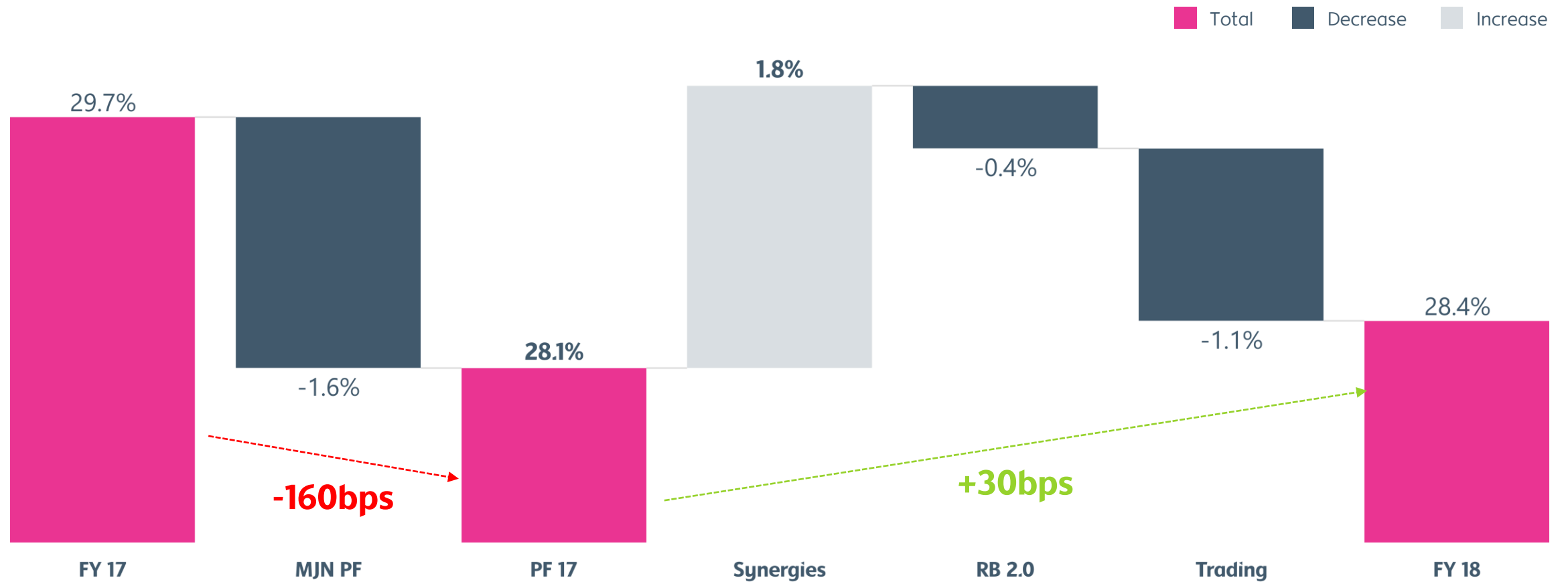
	2017					2018					Total NR FY 18	
	Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY	£bn	% Total
<b>Infant Nutrition</b>	-5%	-1%	1%	3%	-1%	6%	9%	-6%	5%	3%	2.9	37%
<b>OTC</b>	11%	-2%	-2%	7%	4%	5%	8%	6%	2%	5%	2.0	26%
<b>Other</b>	-4%	-1%	-	-	-1%	-2%	-	2%	4%	1%	2.9	37%
<b>RB Health</b>	-1%	-1%	-	3%	-	3%	5%	-	4%	3%	7.8	100%

## RB Health – Net revenue by Geography - proforma

	2017					2018					Total NR FY18	
	Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY	£'bn	%
<b>North America</b>	1%	-	-4%	-	1%	4%	3%	6%	5%	4%	2.0	25%
<b>Europe</b>	-6%	-7%	-5%	-	-4%	-4%	1%	-4%	-3%	-3%	2.0	26%
<b>DVM</b>	1%	2%	5%	6%	4%	6%	8%	-1%	7%	5%	3.8	49%
<b>Total</b>	-1%	-1%	-	3%	-	3%	5%	-	4%	3%	7.8	100%
<b>RB LFL</b>	2%	-1%	-1%	3%	1%	1%	3%	-	4%	2%		

# RB Health FY margin analysis

## Adjusted Operating profit bridge



# MJN cost synergy delivery

<b>£m</b>	<b>FY 17</b>	<b>H1 18</b>	<b>H2 18</b>	<b>FY 18</b>	<b>BTG</b>	<b>Total</b>	
						<b>GBP</b>	<b>USD</b>
<b>Total</b>	<b>20</b>	<b>55</b>	<b>103</b>	<b>158</b>	<b>45</b>	<b>223</b>	<b>300</b>



# RB Hygiene Home

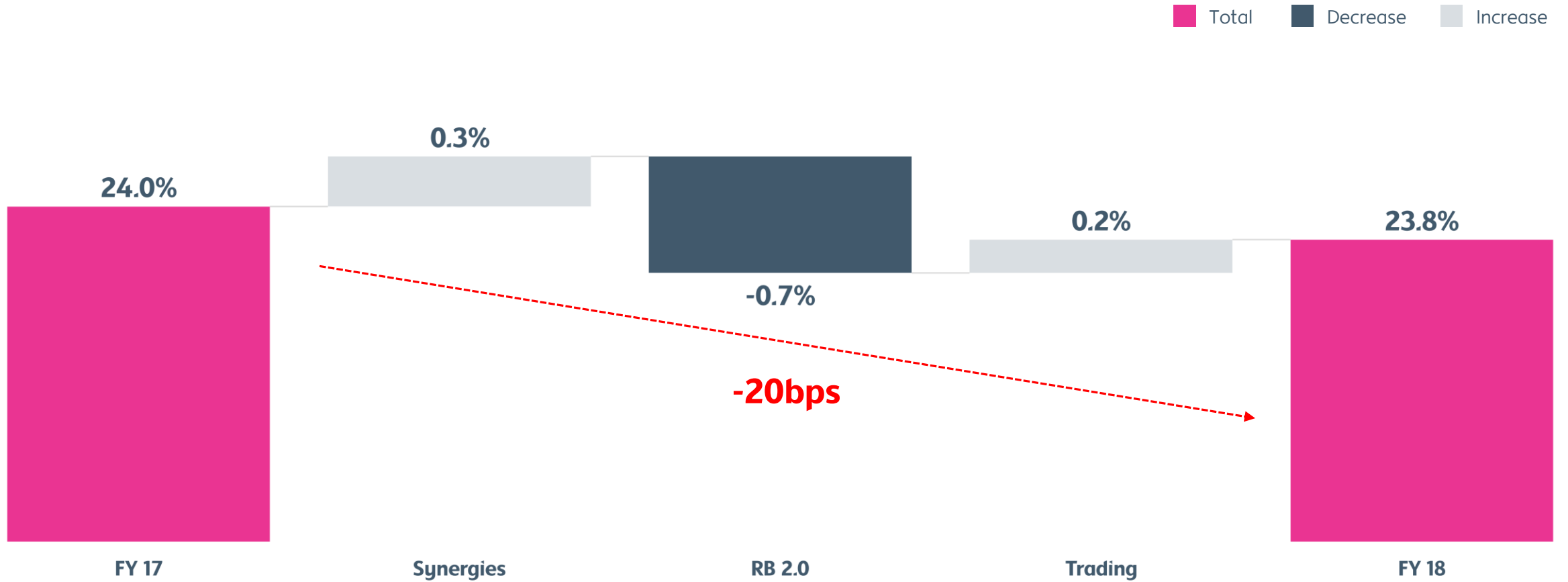
	2017					2018					Total NR
	Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY	£'bn
RB Hygiene Home	-2%	-3%	-2%	-	-2%	4%	4%	4%	4%	4%	4.8

## RB Hygiene Home – Net revenue by Geography

	2017					2018					Total NR FY 18	
	Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY	£'bn	% total
<b>North America</b>	-3%	-3%	1%	4%	-	8%	6%	5%	6%	6%	1.5	31%
<b>Europe</b>	-	-5%	-1%	2%	-1%	2%	-	-	-2%	-	2.1	45%
<b>DVM</b>	-5%	-1%	-5%	-6%	-4%	3%	10%	12%	11%	9%	1.2	24%
<b>Total</b>	-2%	-3%	-2%	-	-2%	4%	4%	4%	4%	4%	4.8	100%

# RB Hygiene Home FY margin analysis

## Adjusted Operating profit bridge

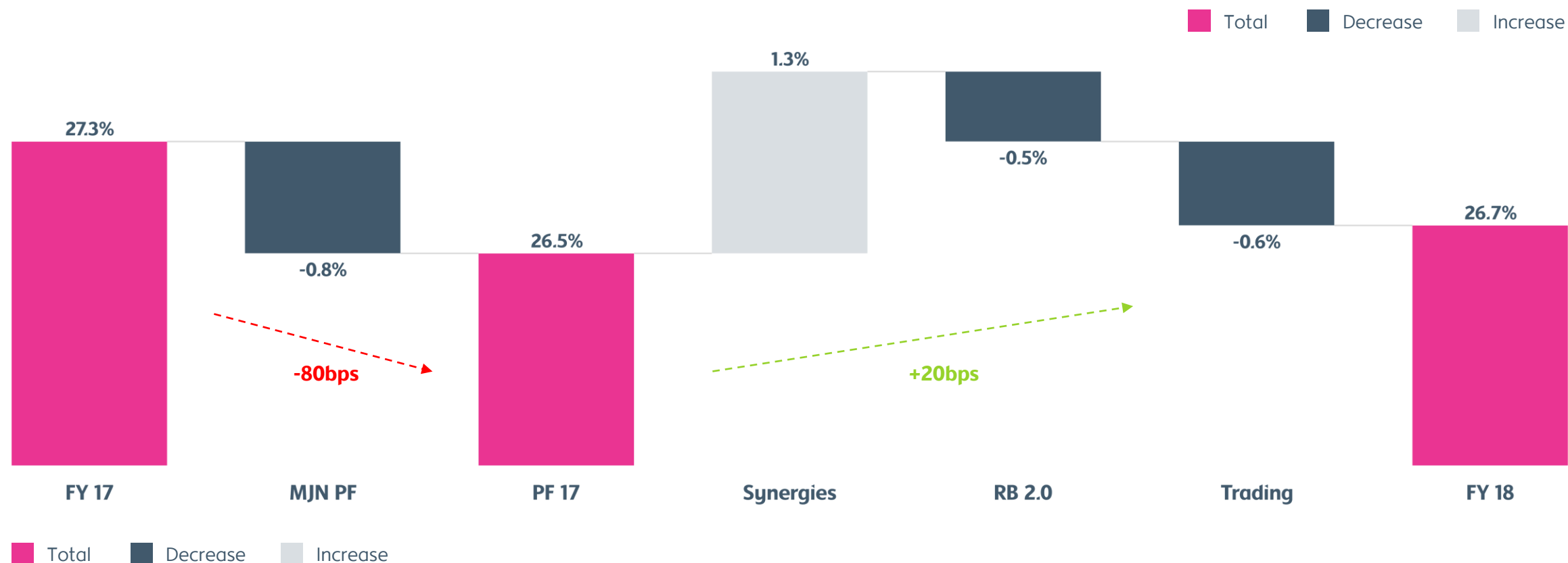


# Hygiene Home operating margin

	H1	H2	FY	bps
FY18	20.0%	27.4%	<b>23.8%</b>	-20bps
FY17	20.8%	27.1%	<b>24.0%</b>	-140bps**
FY16	21.0%	28.8%	<b>25.2%</b>	

# Group FY margin analysis

## Adjusted Operating profit bridge



# Net Working Capital

<b>£m</b>	<b>FY 18</b>	<b>FY 17 PF</b>
<b>Inventory</b> % to last 12 month revenue	<b>1,276</b> 10%	<b>1,201</b> 9%
<b>Receivables</b> % to last 12 month revenue	<b>2,097</b> 17%	<b>2,004</b> 16%
<b>Payables</b> % to last 12 month revenue	<b>(4,811)</b> -38%	<b>(4,629)</b> -36%
<b>Net working capital</b> % to last 12 month revenue	<b>(1,438)</b> -11%	<b>(1,424)</b> -11%

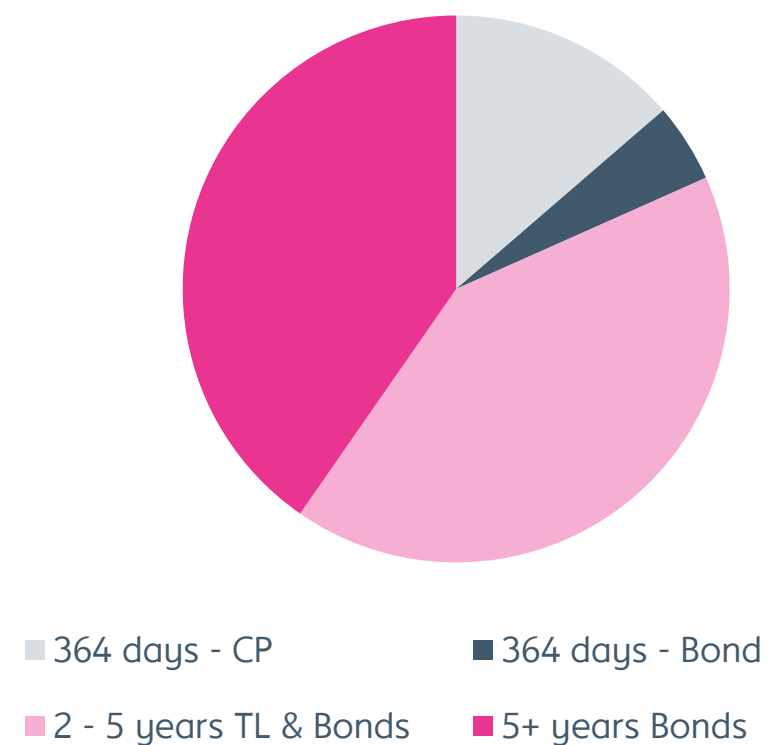
# Free cash flow

£m	H2 2018	H2 2017	FY 2018	FY 2017
<b>Adjusted Operating Profit*</b>	<b>1,910</b>	<b>1,932</b>	<b>3,358</b>	<b>3,122</b>
Share based payment	(24)	36	14	72
Depreciation and amortisation	144	134	272	223
Net capital expenditure	(254)	(225)	(420)	(323)
Movement in net working capital	(104)	(323)	(26)	(71)
Movement in provisions and other creditors	(41)	(47)	(50)	(46)
<b>Trading cashflow</b>	<b>1,631</b>	<b>1,507</b>	<b>3,148</b>	<b>3,119</b>
Exceptional cashflow	(139)	(181)	(231)	(280)
<b>Operating Cashflow</b>	<b>1,492</b>	<b>1,326</b>	<b>2,917</b>	<b>2,839</b>
Net interest paid	(146)	(132)	(321)	(167)
Taxation paid	(236)	(316)	(567)	(543)
<b>Free Cashflow</b>	<b>1,110</b>	<b>878</b>	<b>2,029</b>	<b>2,129</b>
<b>Free Cashflow as % of Adjusted Continuing Net Income</b>	<b>78%</b>	<b>64%</b>	<b>84%</b>	<b>94%</b>
<b>Closing net debt</b>	<b>(10,406)</b>	<b>(10,746)</b>	<b>(10,406)</b>	<b>(10,746)</b>

# Analysis of Net Debt

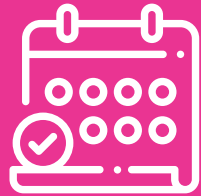
<b>Net Debt</b>	<b>Dec 2018</b>
Gross debt (\$15.0bn)	£11.9bn
Cash	£1.5bn
Net debt	£10.4bn
<b>Gross debt components</b>	
Commercial paper - \$0.8bn & €1.2bn	\$2.1bn
USD B & C Term Loans	\$1.7bn
USD Bonds	\$11.2bn

Gross Debt - maturity profile





# RB 2.0 – Steps to structural independence



**2018 - 2020**

Completion of infrastructure

Multiple  
work streams



- ✓ Legal entity restructuring
- ✓ ERP systems
- ✓ Shared service
- ✓ Operating model
- ✓ Financial reporting
- ✓ Application separation and readiness
- ✓ Product lifecycle management

**1,000+ FTEs working across 7 workstreams at peak times**

**Rakesh Kapoor**

Chief Executive Officer

# 2019 Targets



**Net revenue**  
at constant rates

**+3-4% LFL**



**Operating margin**  
Adjusted to exclude the impact  
of adjusting items

**Maintain**

**Adi Sehgal**

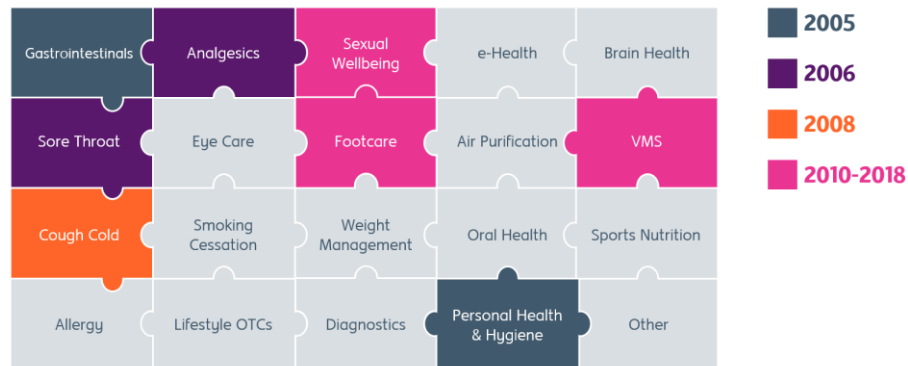
Chief Operating Officer – Health



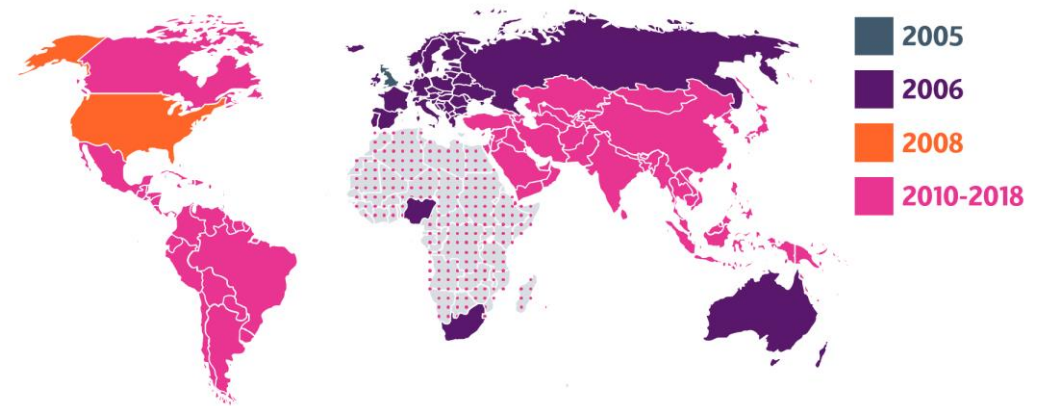
**Innovative**  
solutions to put  
**health** in your  
**hands**

# RB 2.0: We built a unique portfolio across the consumer health spectrum

And have built a unique portfolio across the consumer health spectrum



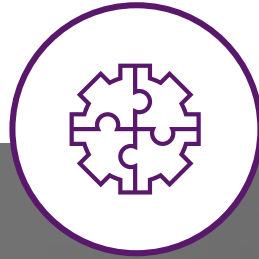
We have built a global consumer health footprint



## RB 2.0: 2018 was a foundational year



**Organisation in  
place delivering  
results**



**MJN  
integrated**



**Ready to  
innovate  
and disrupt**

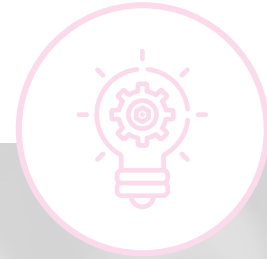
## RB 2.0: 2018 was a foundational year



**Organisation in  
place delivering  
results**



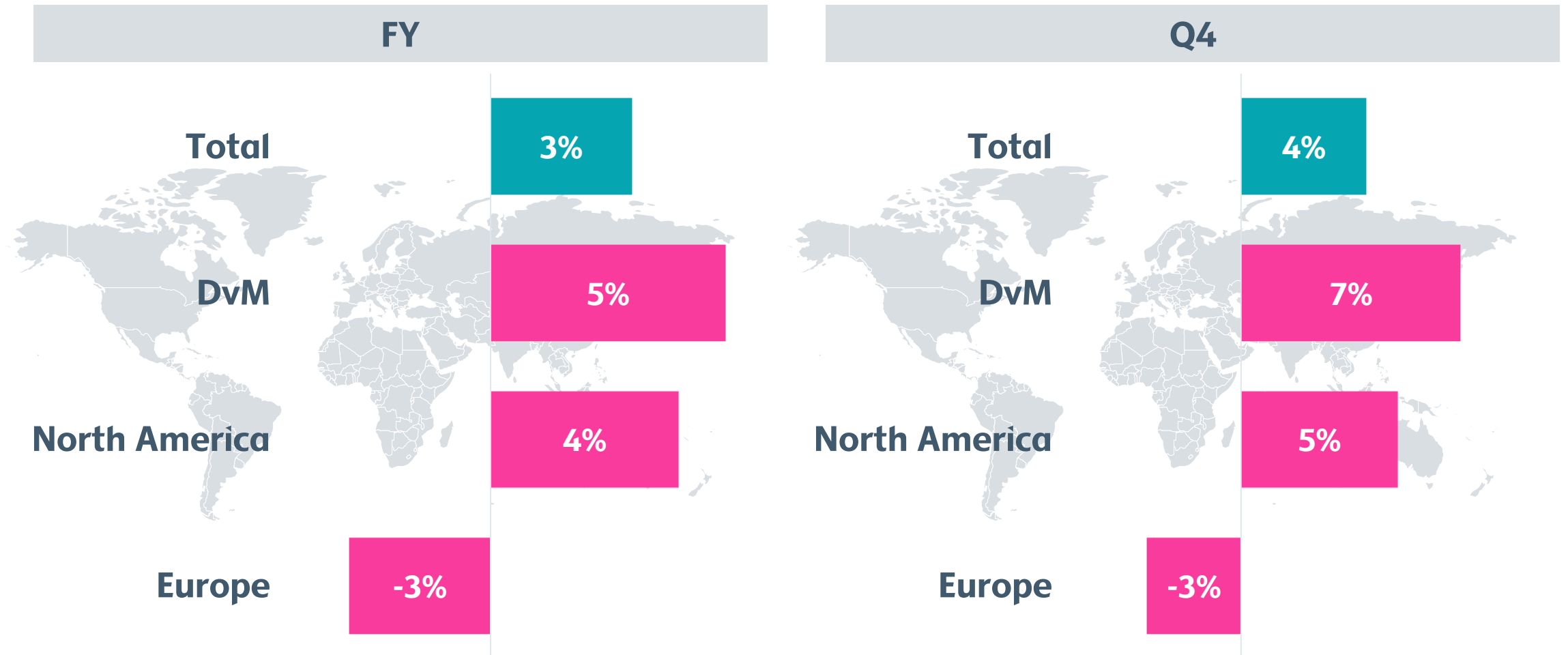
**MJN  
integrated**



**Ready to  
innovate  
and disrupt**



# Strong results with improving momentum



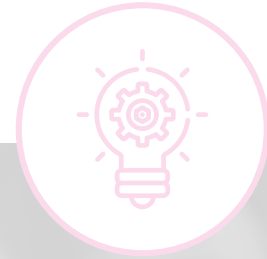
## RB 2.0: 2018 was a foundational year



**Organisation in  
place delivering  
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**MJN  
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**Ready to  
innovate  
and disrupt**

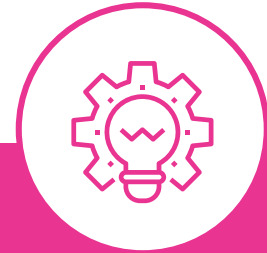
# MJN – On track



**Growth  
on track**



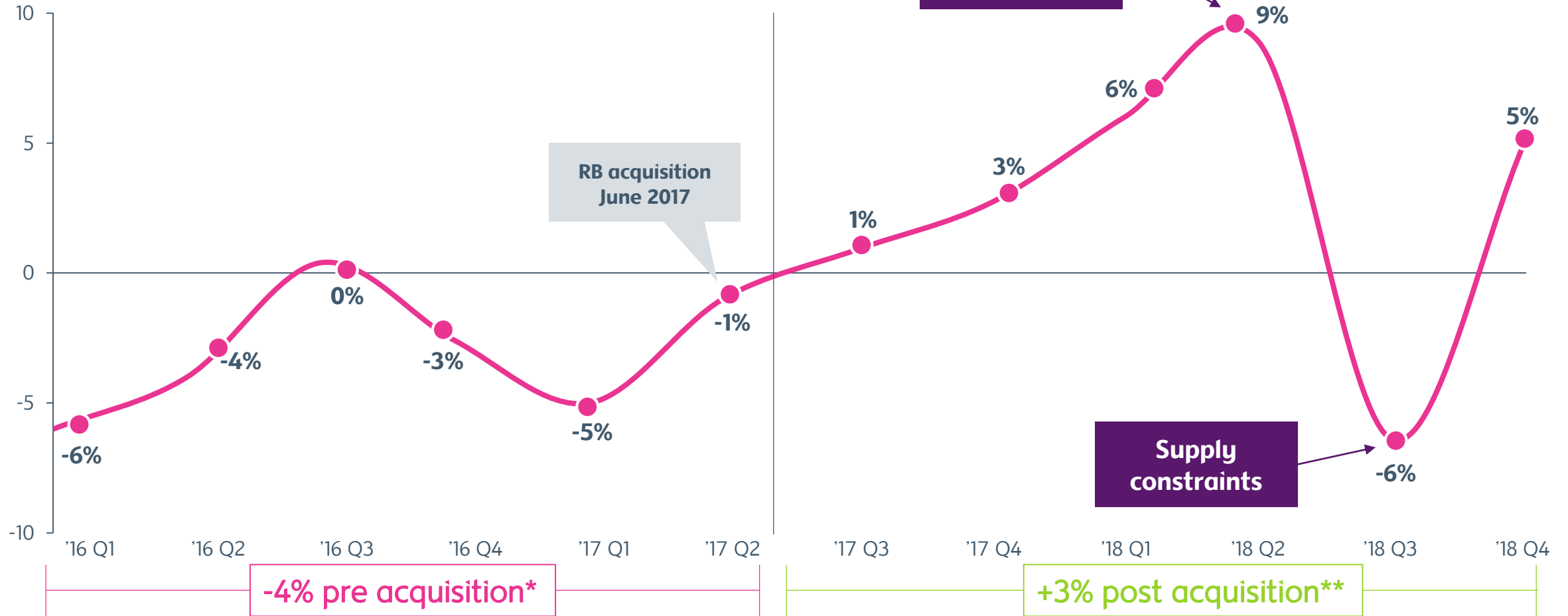
**Synergies  
delivered**



**Innovation  
pipeline 2X**

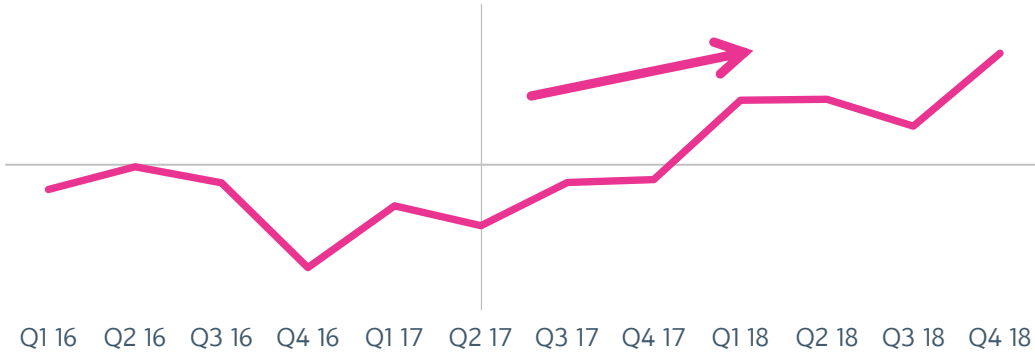
# IFCN performance turnaround

IFCN Global NR quarterly growth, %

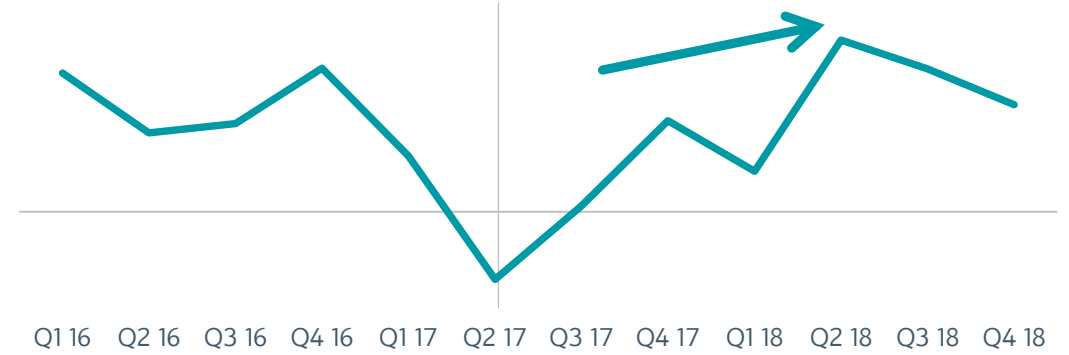


# NR growth accelerating in all IFCN regions

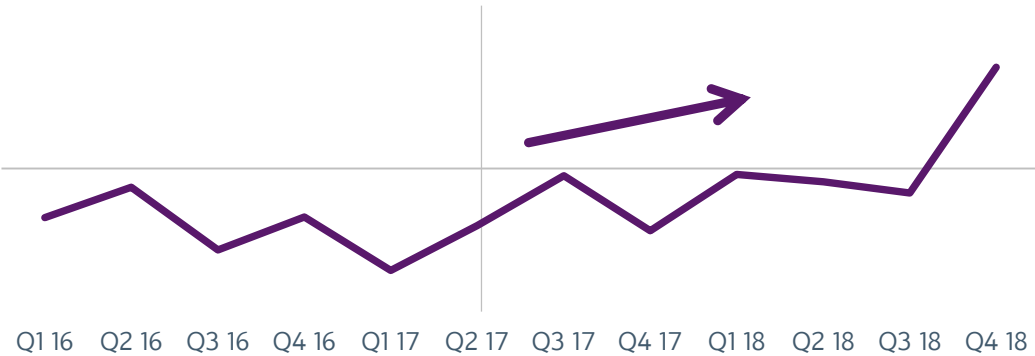
## North America



## LATAM



## ASEAN



## Greater China



# China remains an attractive market, where RB is poised to outperform

## Attractive market

Births



Premiumisation



Channels



## Ready to innovate and disrupt

2X Innovation pipeline

RB: e-Commerce 25%

Partnerships



## RB 2.0: 2018 was a foundational year



**Organisation in  
place delivering  
results**



**MJN  
integrated**



**Ready to  
innovate  
and disrupt**





## RB 2.0: Key enabler of RB Health innovation engine



**New  
categories**

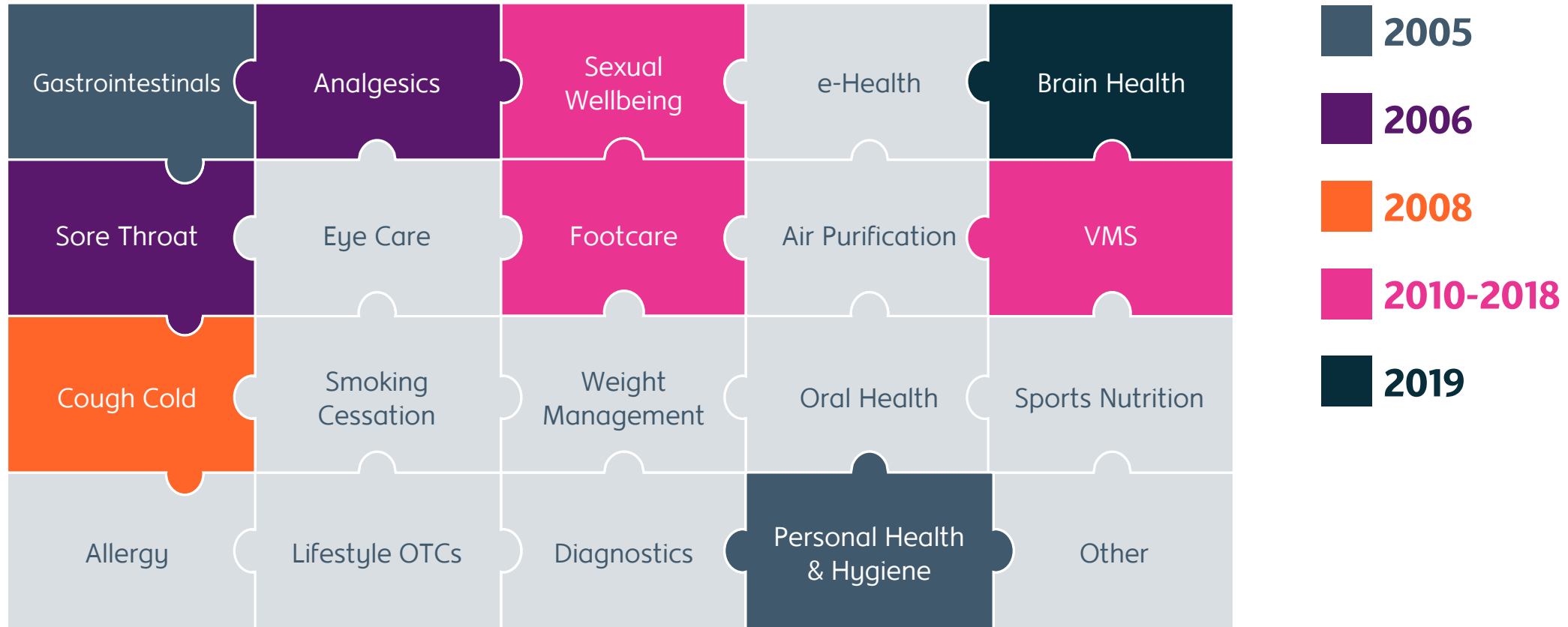


**New consumers  
/ benefits**



**New markets  
/ channels**

## And have built a unique portfolio across the consumer health spectrum

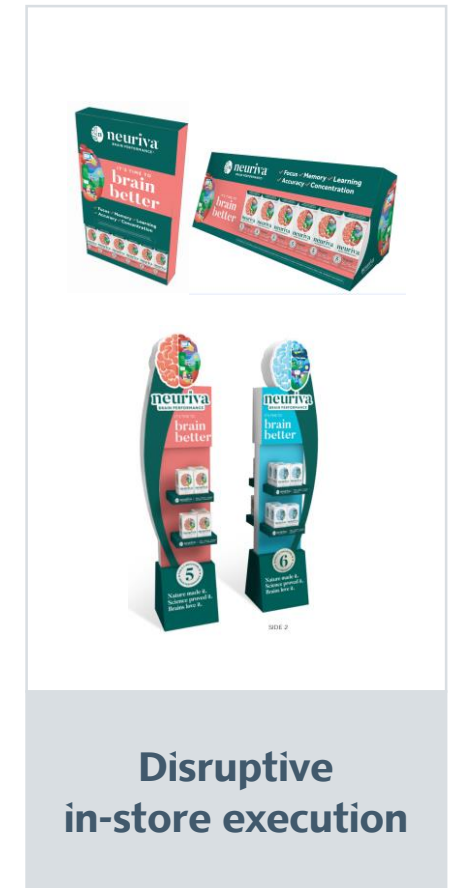
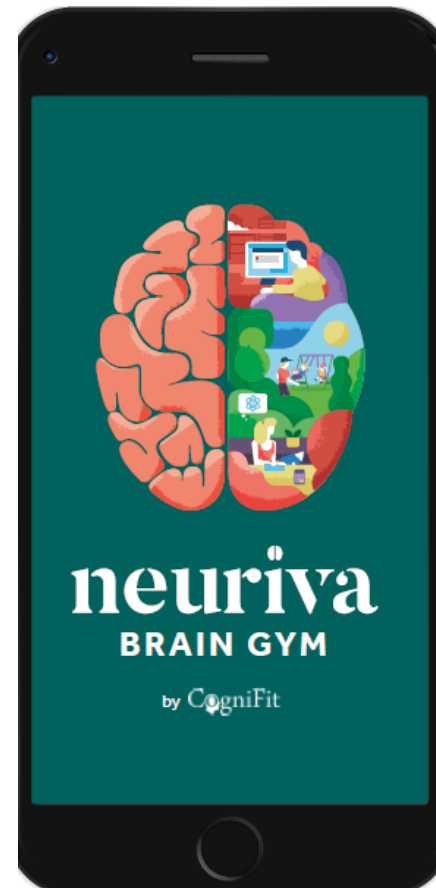
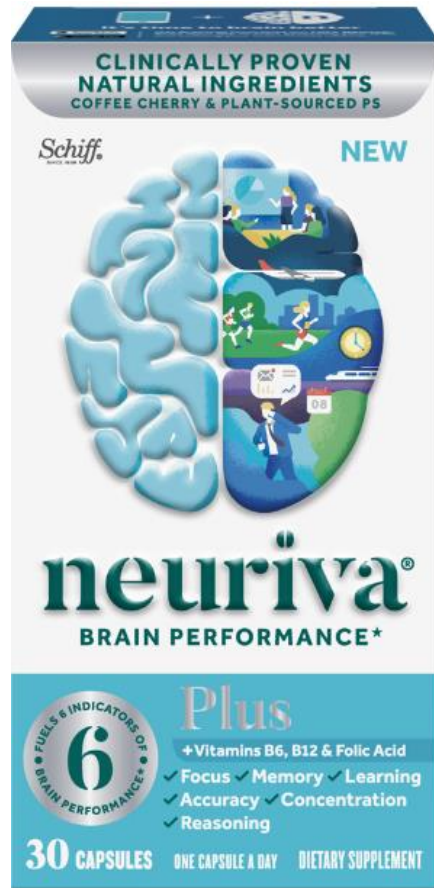
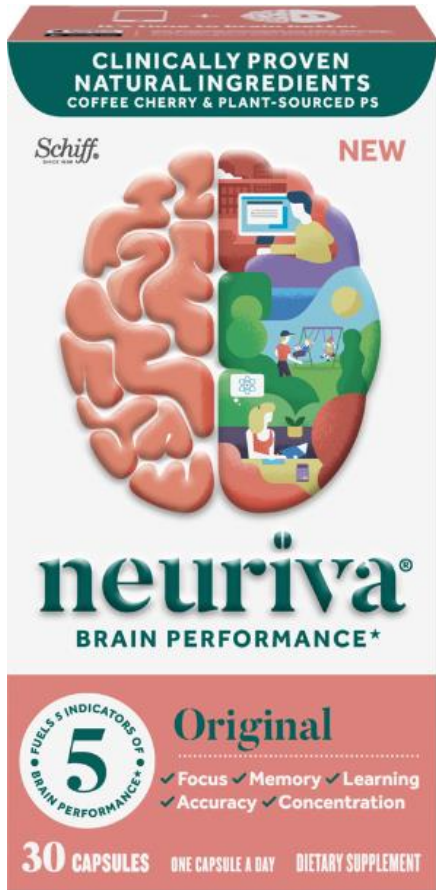


**brain**



**life**

# Neuriva





NeuroPro Expansion

MFGM and DHA benefits now available for solutions & toddler

## Our new Dettol identity



### Dettol Personal Wash

Improved formula and design for a superior experience

# Dettol



## Multi-Surface Wipes

Made from 100% biodegradable plant fibres

# Durex





# Scholl



Orthotic Insoles Range



Fungal Nail Treatment



Athletes Foot Cream

## Scholl Aid Range

A range of insoles and a problem-solution footcare products

# Nurofen rollout



## Nurofen Medicated Plaster

24hour relief in a single patch – fits and sticks to the body all day long

# New channels



3X Better absorption  
COQ10



COQ10



Inflammation Support



Stronger Muscles



Joint & Bone



Joint Plus Calcium

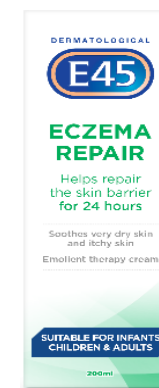


Plus Melatonin

## MegaRed & Move Free

Innovating for US & China e-commerce

# Local hero innovations



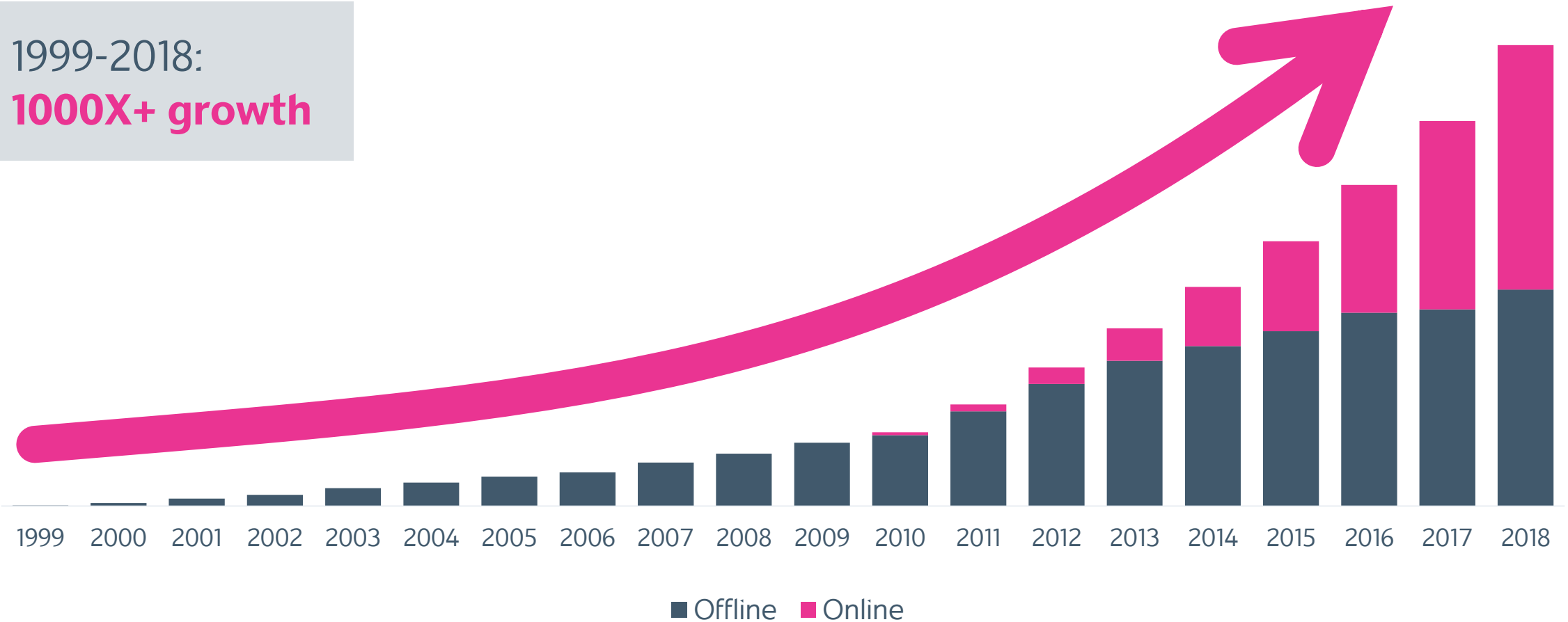
# Innovative solutions beyond just products





# RB learnt e-Commerce in China

1999-2018:  
**1000X+ growth**



# RB 2.0: Best-in-class digital and e-Commerce capability - eRB



Global multichannel  
organisation



Deep  
expertise



3 X  
Resourcing



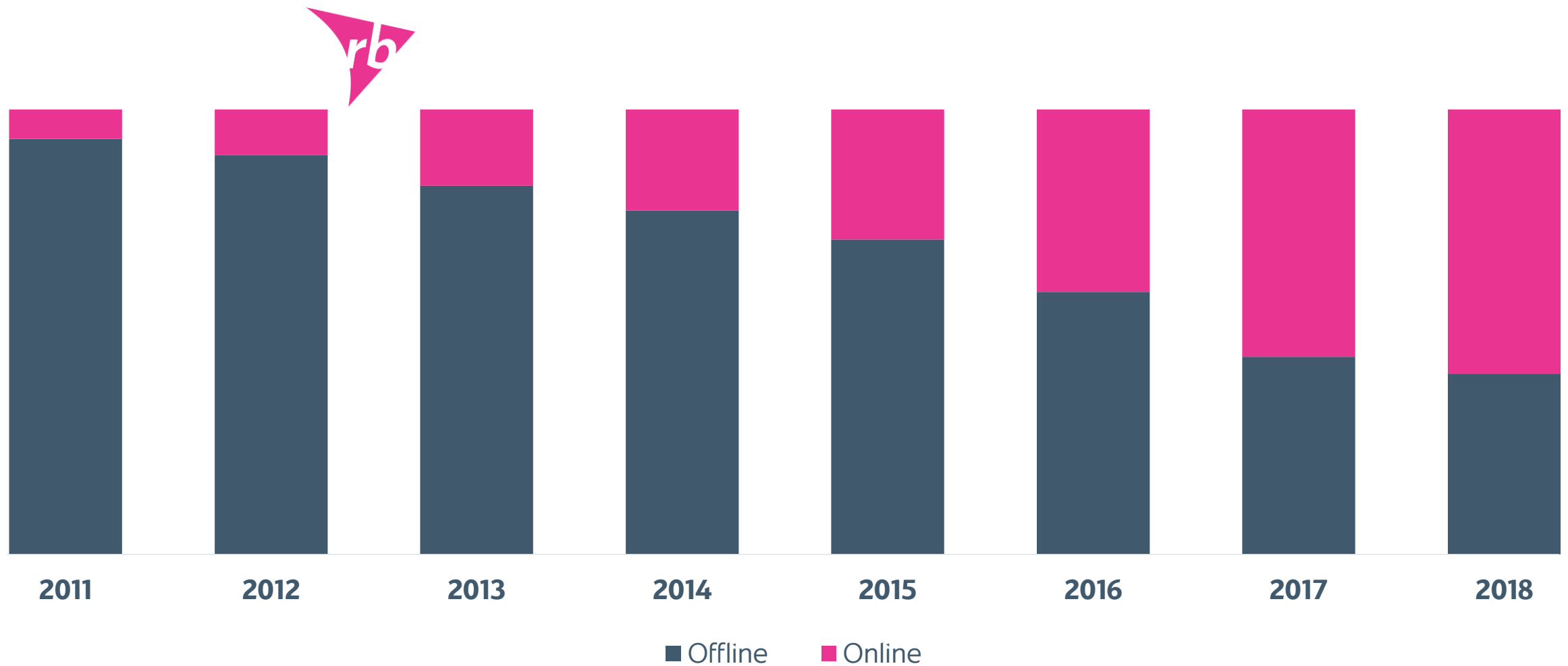
RB  
DNA

## Ecosystem of partnerships

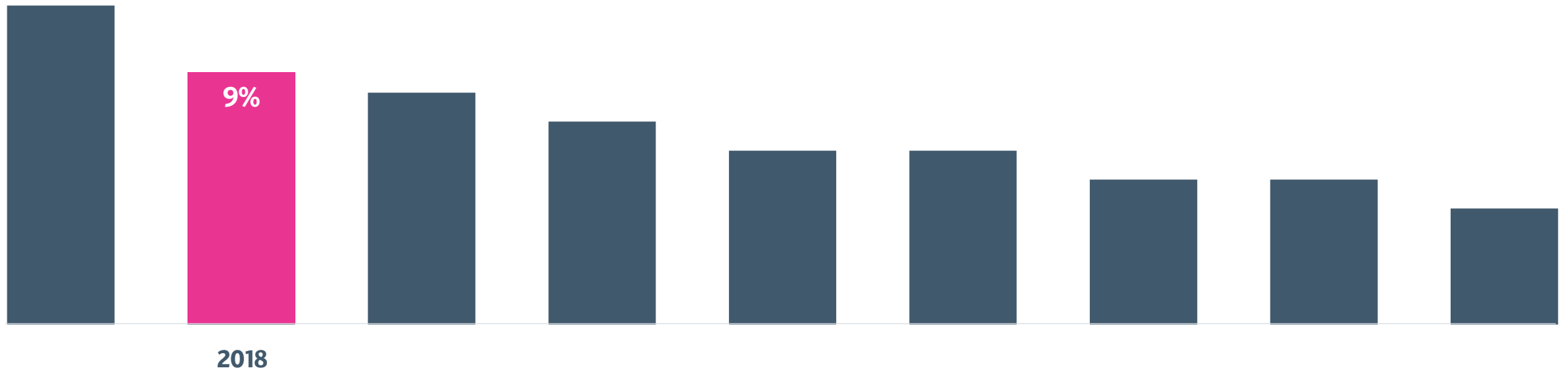




# RB China: Offline vs. Online



# e-Commerce: Among best-in-class and poised to scale



■ Peers ■ RB

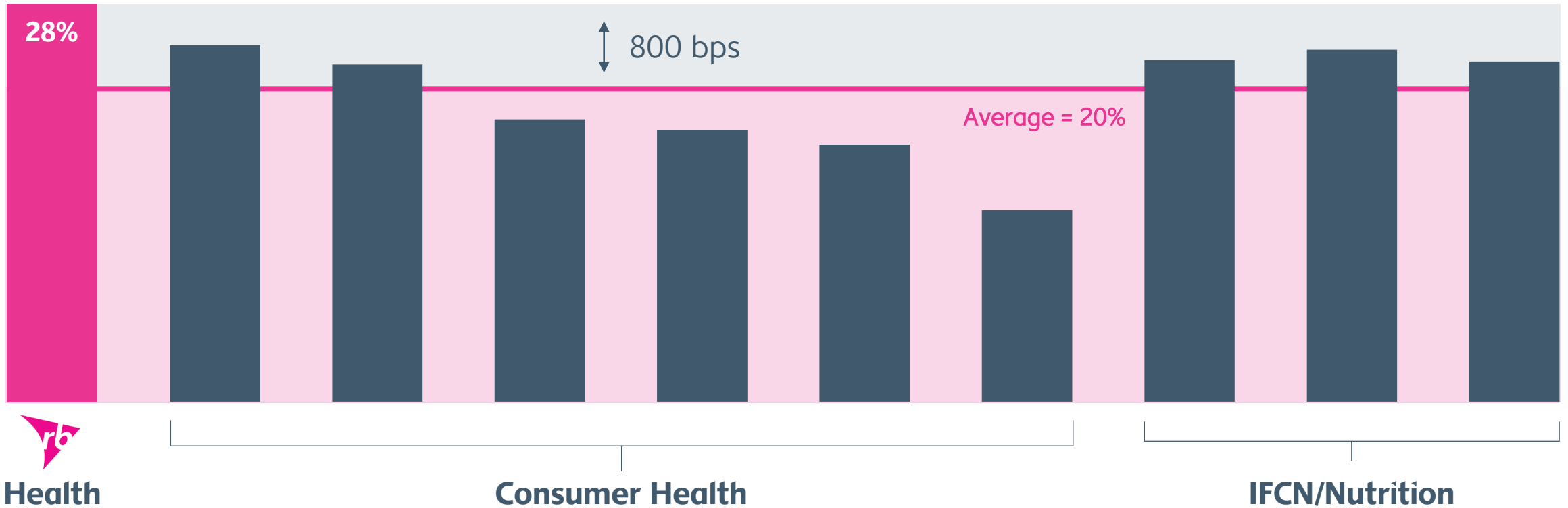


**Sustainable  
growth**



**Sustainable  
margins**

# Best-in-Class Operating margin vs peers

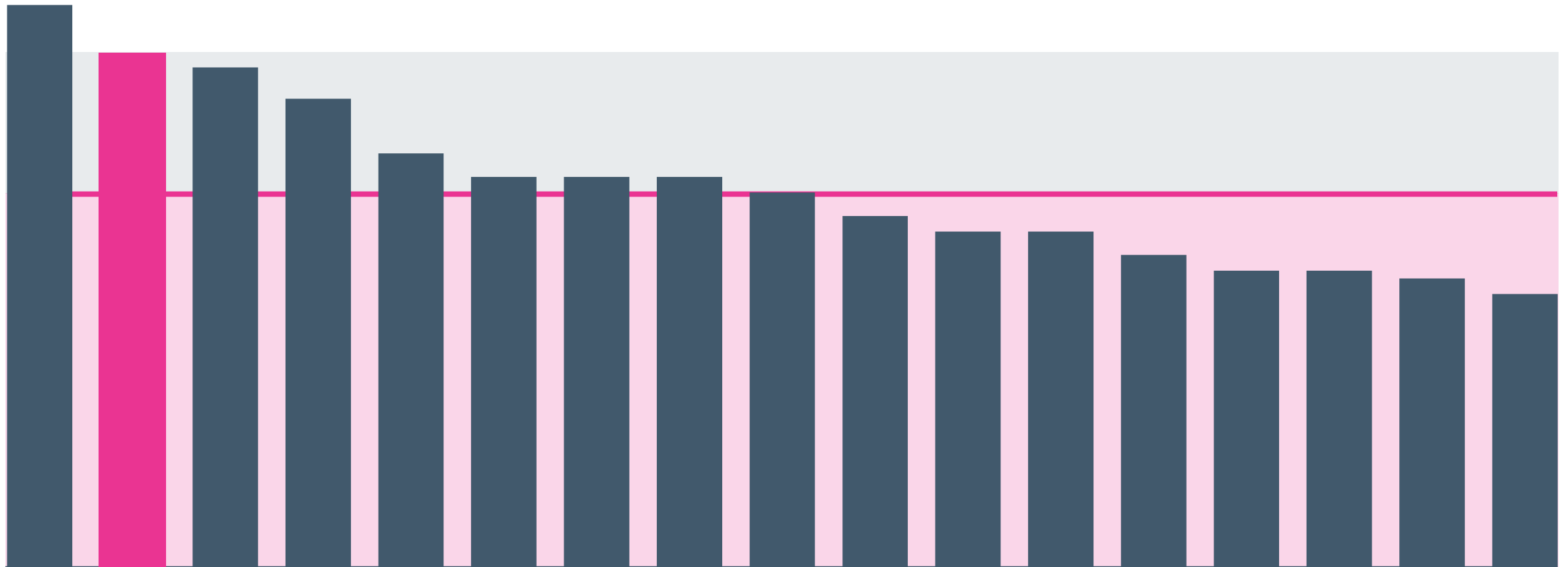


  
Health

Consumer Health

IFCN/Nutrition

# Gross Margin: RB vs staples peers, FY17



  
Health

■ Peers ■ RB

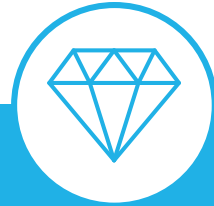
# Structural drivers of Gross Margin



**Right  
category  
mix**



**Right  
segment  
mix**

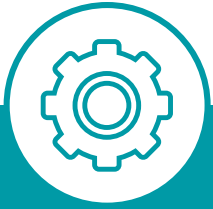


**Superior  
value**



**Margin  
accretive  
innovation**

# Structural drivers of Gross Margin



**Right  
category  
mix**



**Right  
segment  
mix**



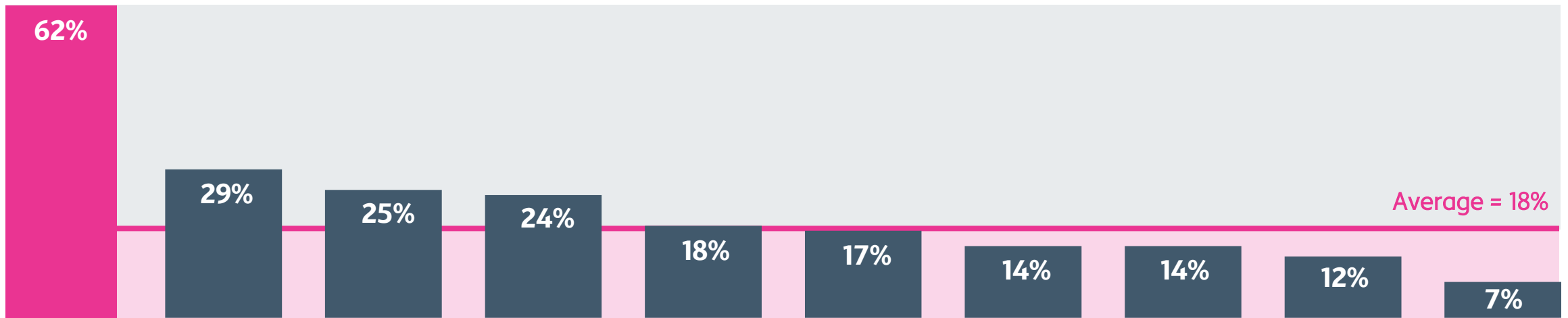
**Superior  
value**



**Margin  
accretive  
innovation**

# RB has highest exposure to Consumer Health vs key competitors

## Consumer Health as % of 2018 Group Sales





# Structural drivers of Gross Margin



**Right  
category  
mix**



**Right  
segment  
mix**



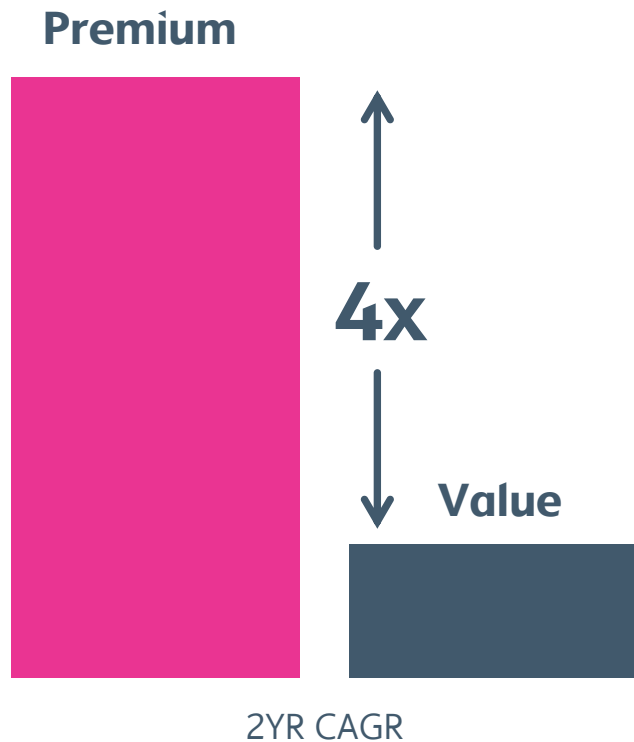
**Superior  
value**



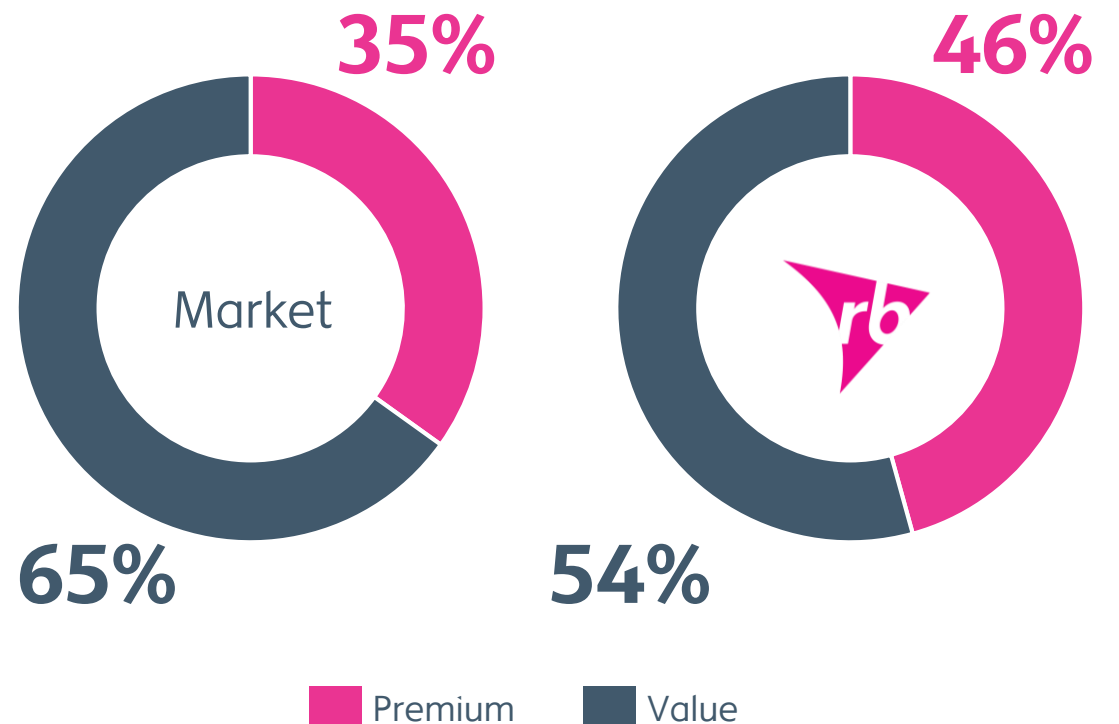
**Margin  
accretive  
innovation**

# RB Health has higher exposure to fast growing premium segment

Premium segment grows 4x faster than value



RB portfolio weighted towards premium



# Structural drivers of Gross Margin



**Right  
category  
mix**



**Right  
segment  
mix**



**Superior  
value**

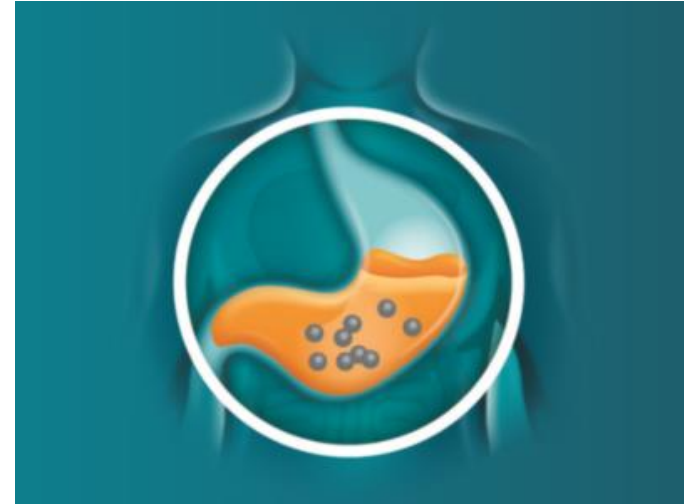


**Margin  
accretive  
innovation**

# Gaviscon: premium price but extraordinary value



**VS**



**Gaviscon**

**Ordinary Antacid**



# Mucinex: premium price but extraordinary value

3x

duration



1.6x

price

# Nurofen: Premium price but extraordinary value

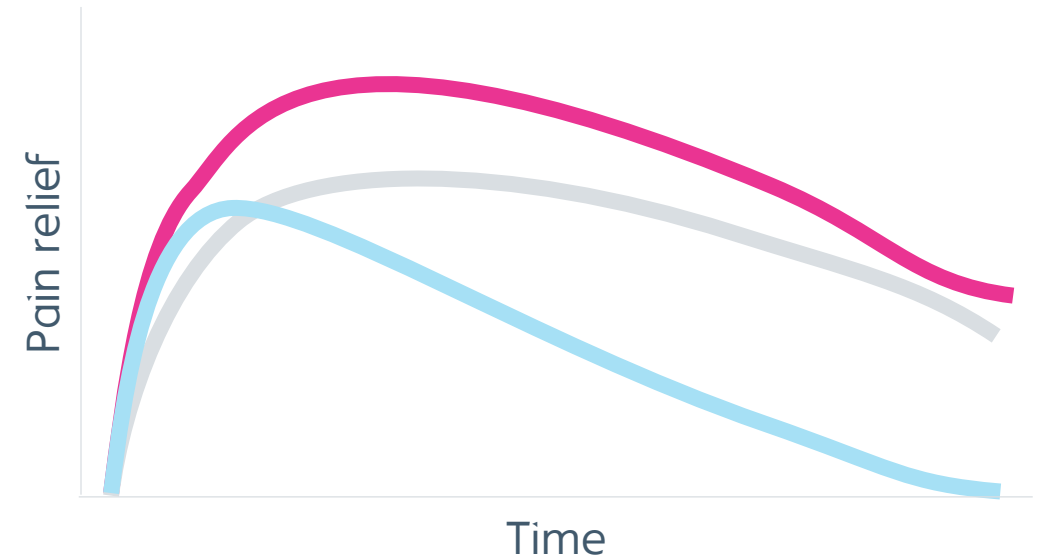


**2x**

active ingredients

**1.7x**

price of standard  
Ibuprofen +  
Paracetamol



**1x** Nuromol tablet



**2x** Standard Ibuprofen tablets



**2x** Standard Paracetamol tablets

# Structural drivers of Gross Margin



**Right  
category  
mix**



**Right  
segment  
mix**



**Superior  
value**

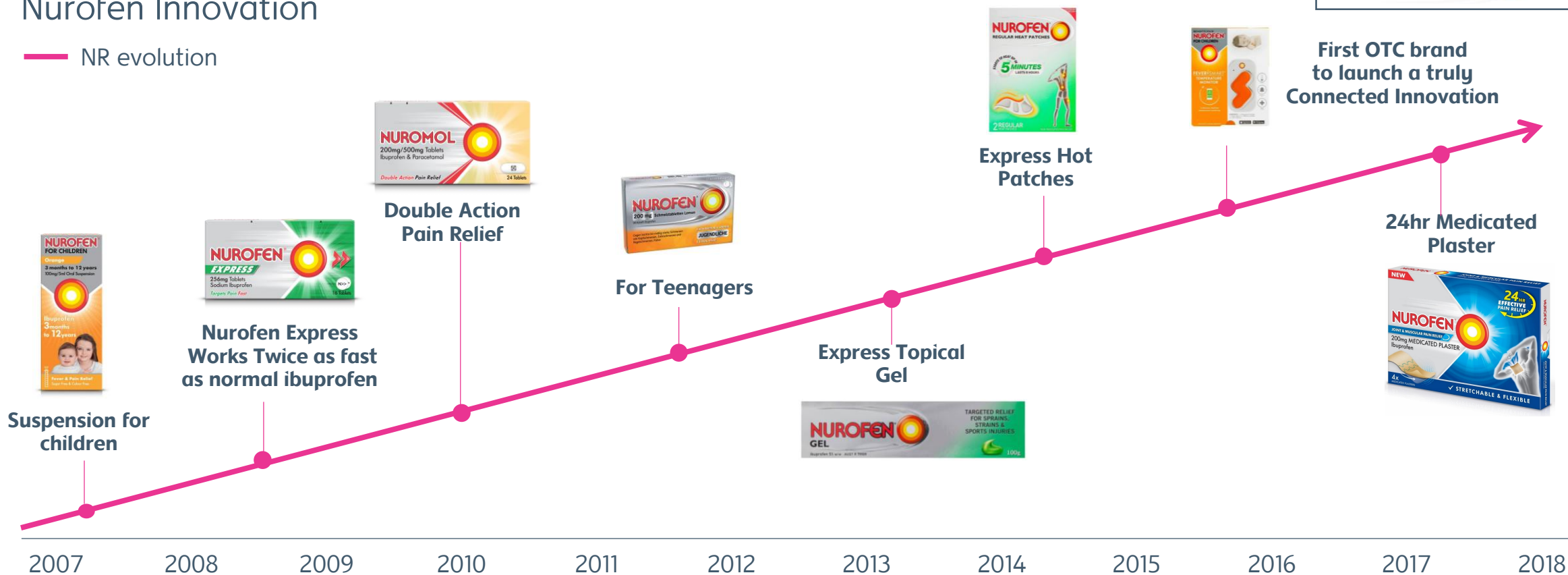


**Margin  
accretive  
innovation**

# Nurofen – Innovation drives trade up and VFM

## Nurofen Innovation

— NR evolution



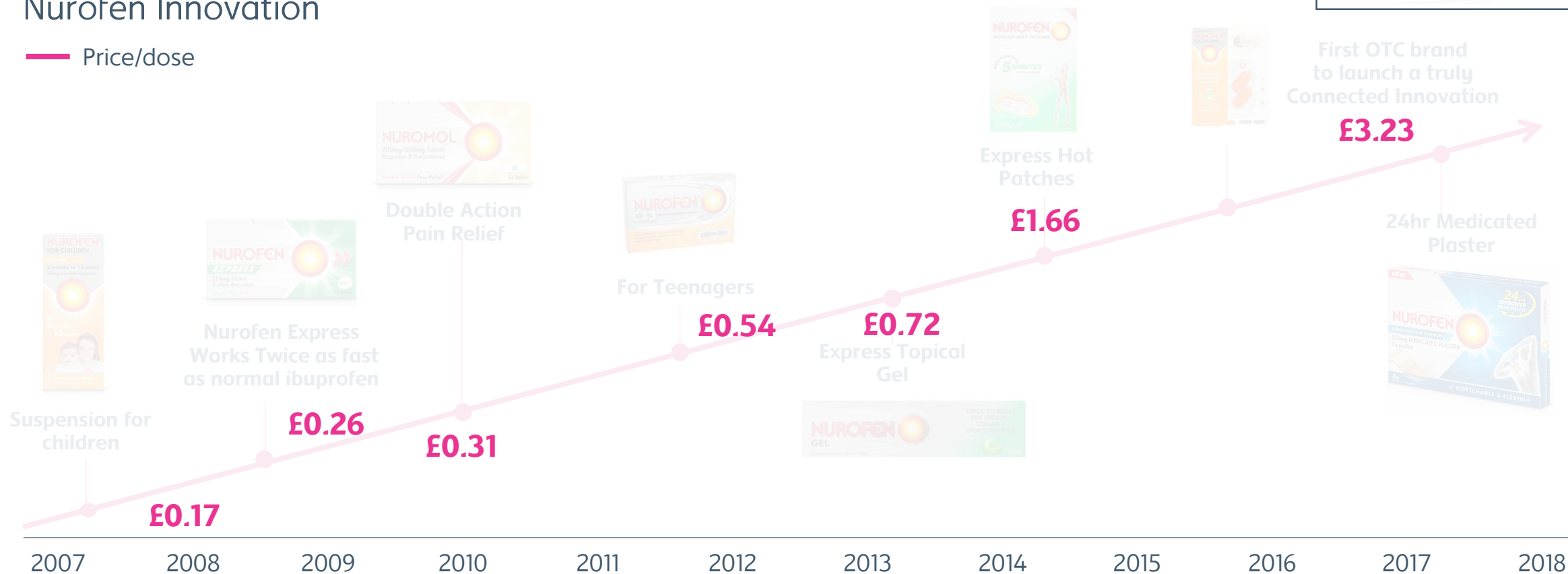


# Nurofen – Innovation drives trade up and VFM

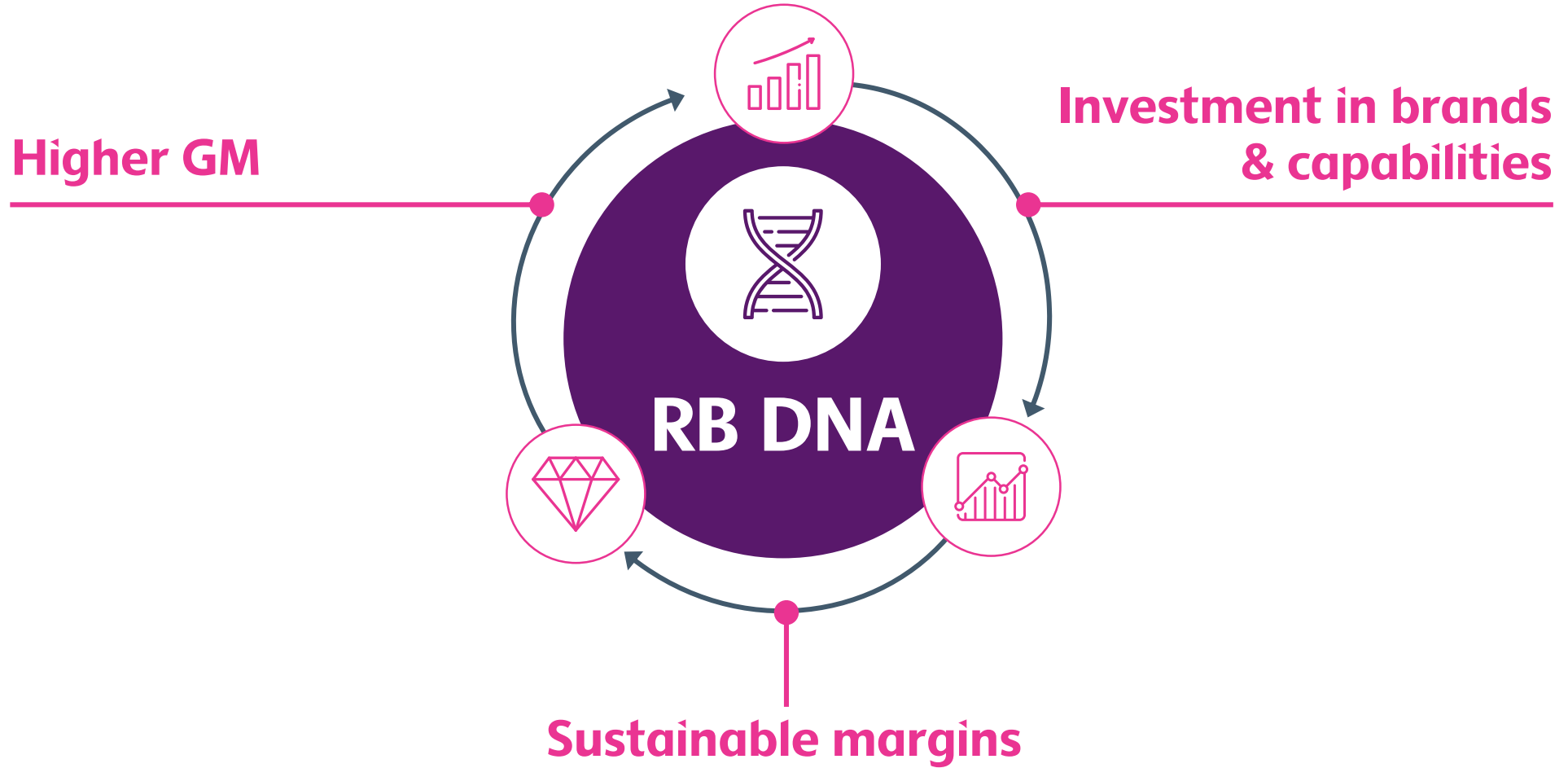
## Nurofen Innovation



— Price/dose



# RB Virtuous investment model



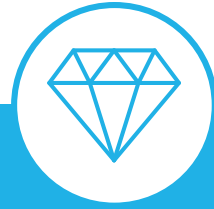
# Structural drivers of Gross Margin



**Right  
category  
mix**



**Right  
segment  
mix**



**Superior  
value**



**Margin  
accretive  
innovation**



**Sustainable  
growth**

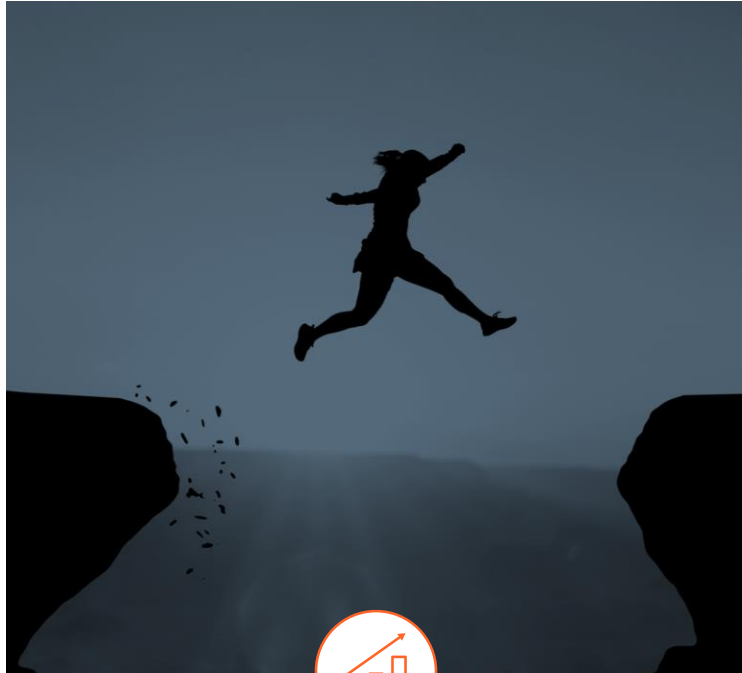


**Sustainable  
margins**

**Rob de Groot**

President – Hygiene Home

# RB Hygiene Home



**Potential**

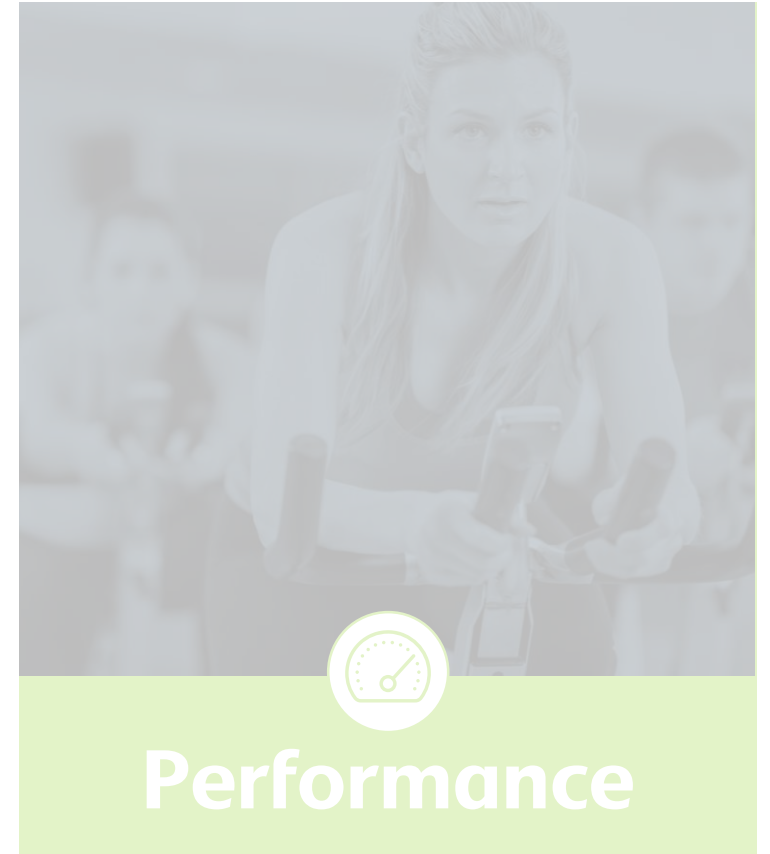
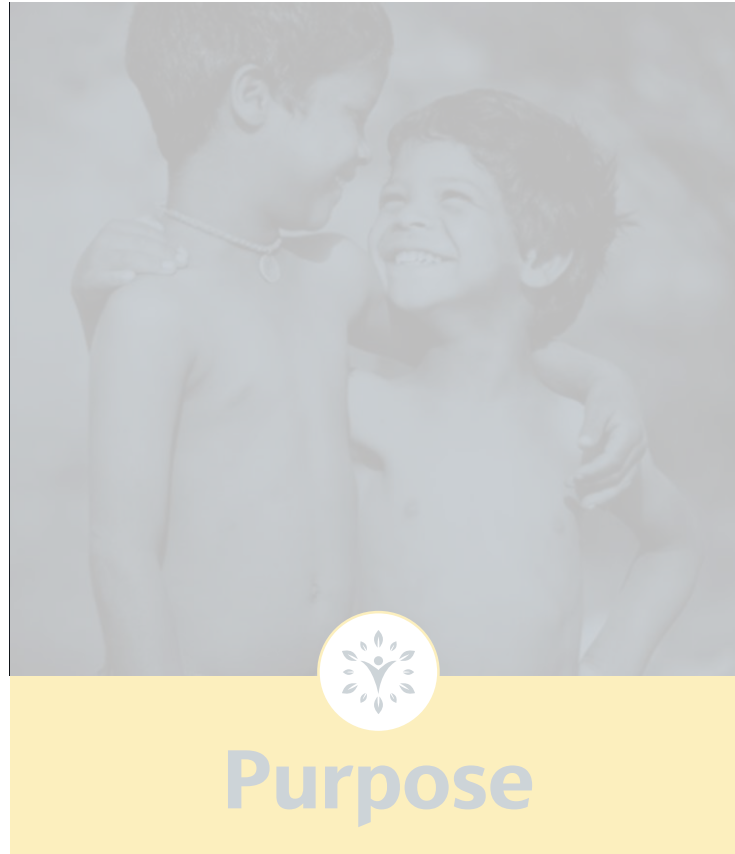


**Purpose**



**Performance**

# RB Hygiene Home



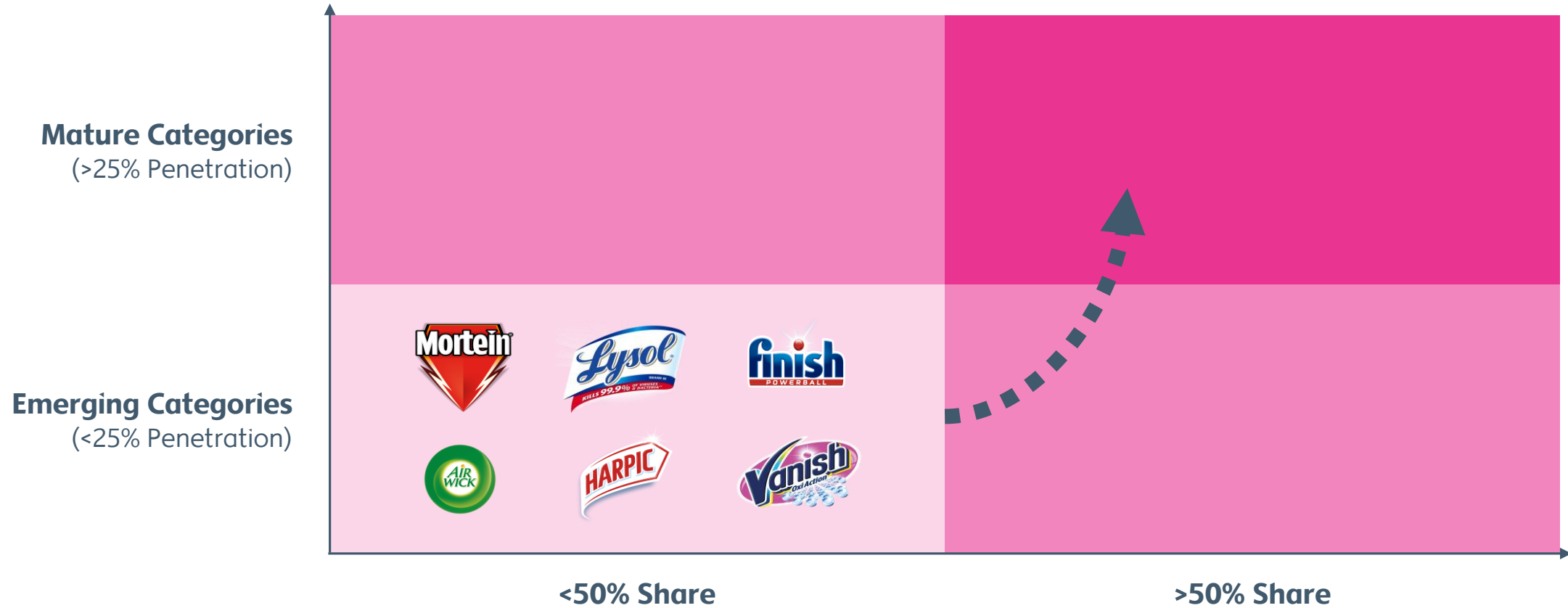
# Hygiene Home: a focused portfolio of strong brands

## 7 brands generate 80% of Hygiene Home Revenue



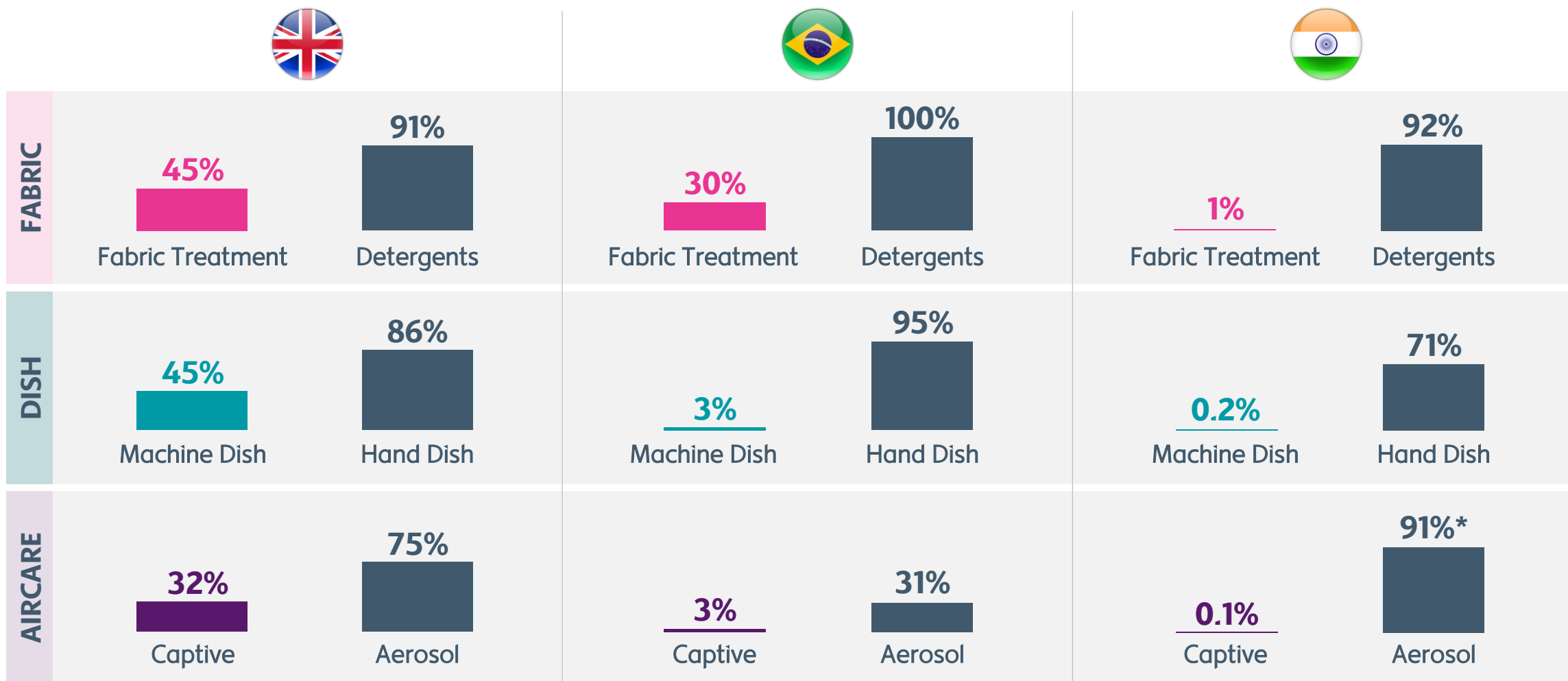


# A unique portfolio of brands with significant growth potential

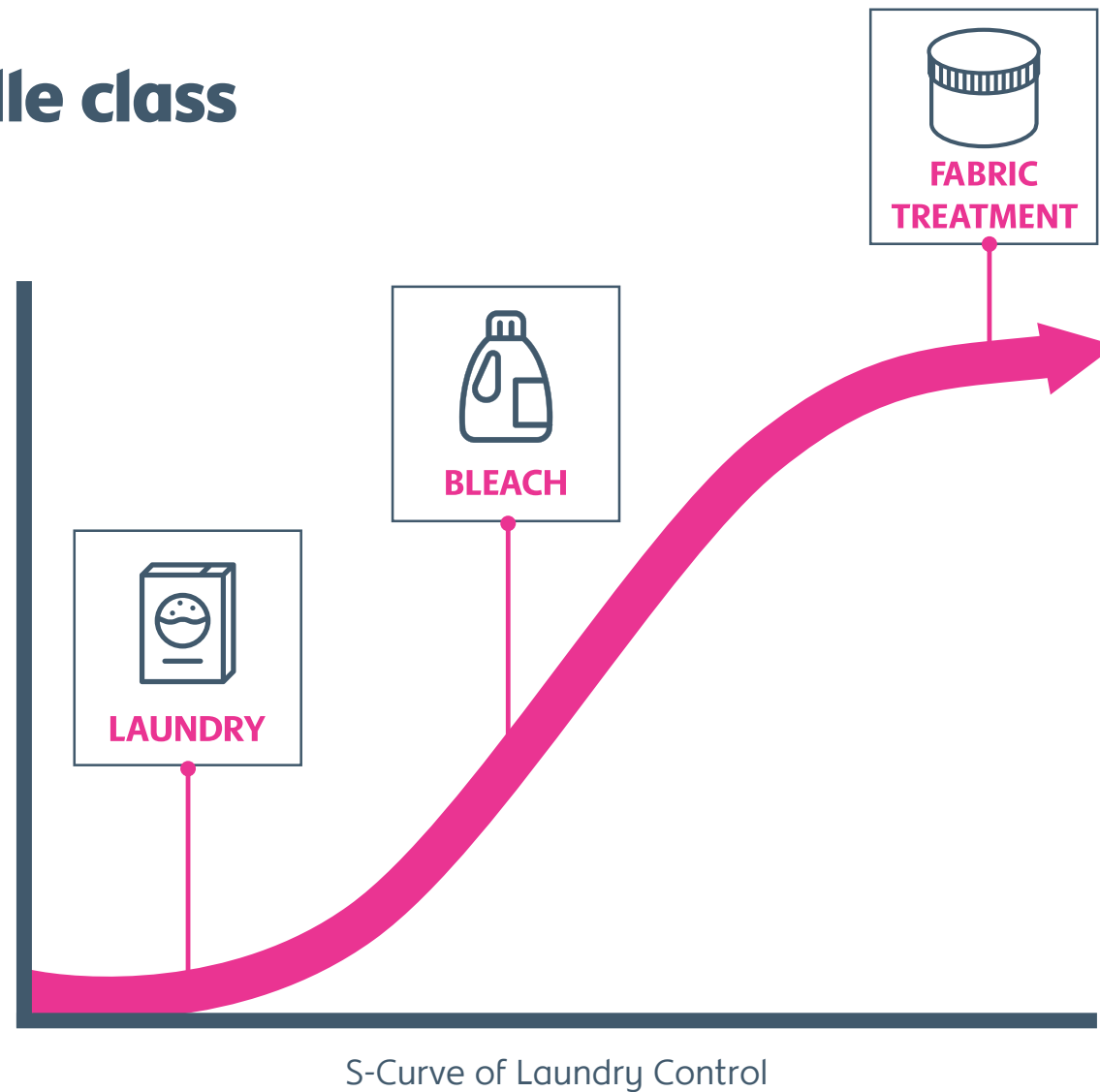
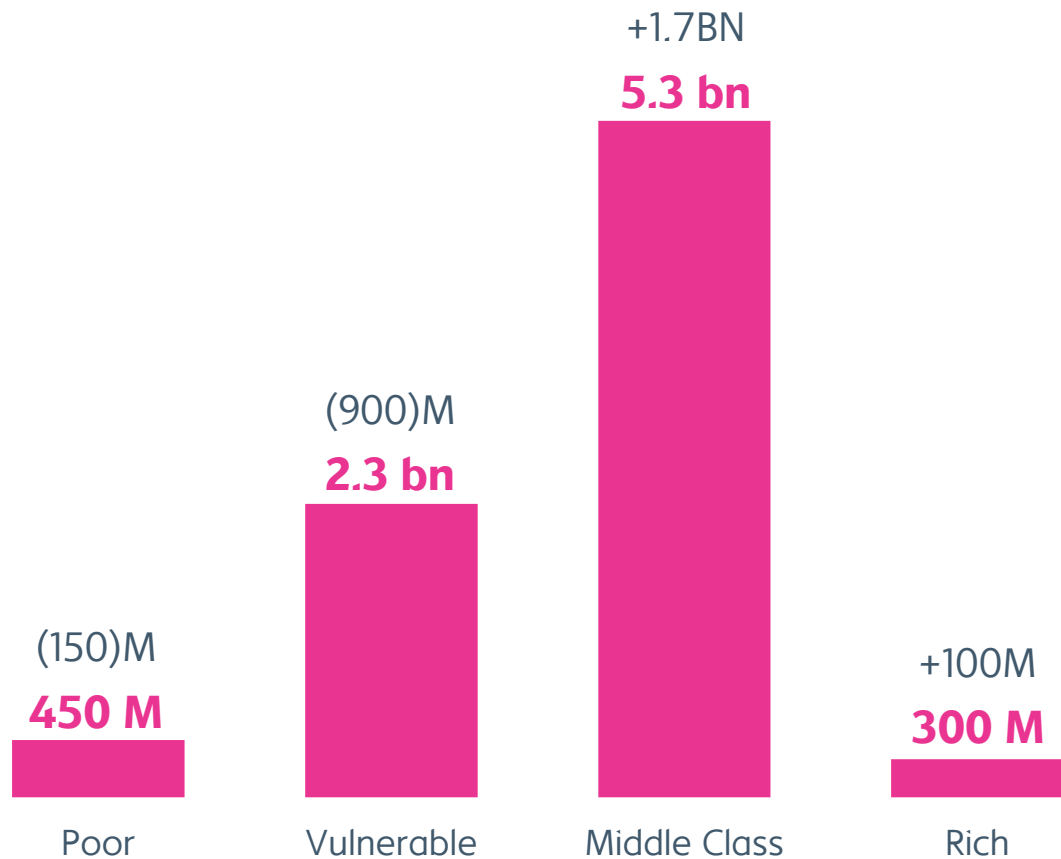


# With potential in mature and emerging markets

Household penetration



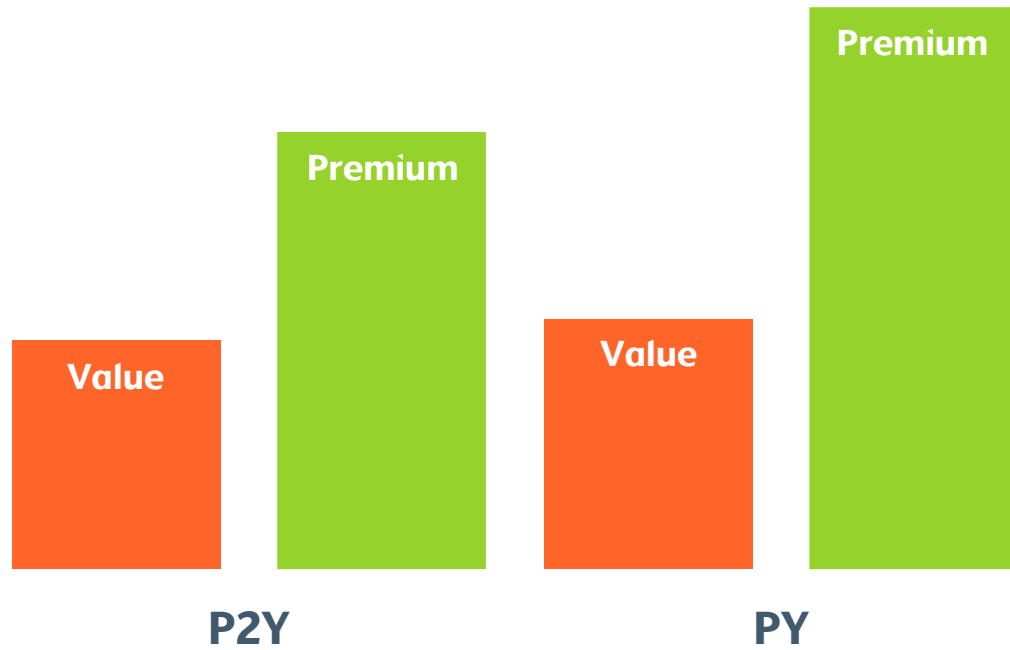
# In a world where the growing middle class seeks better solutions



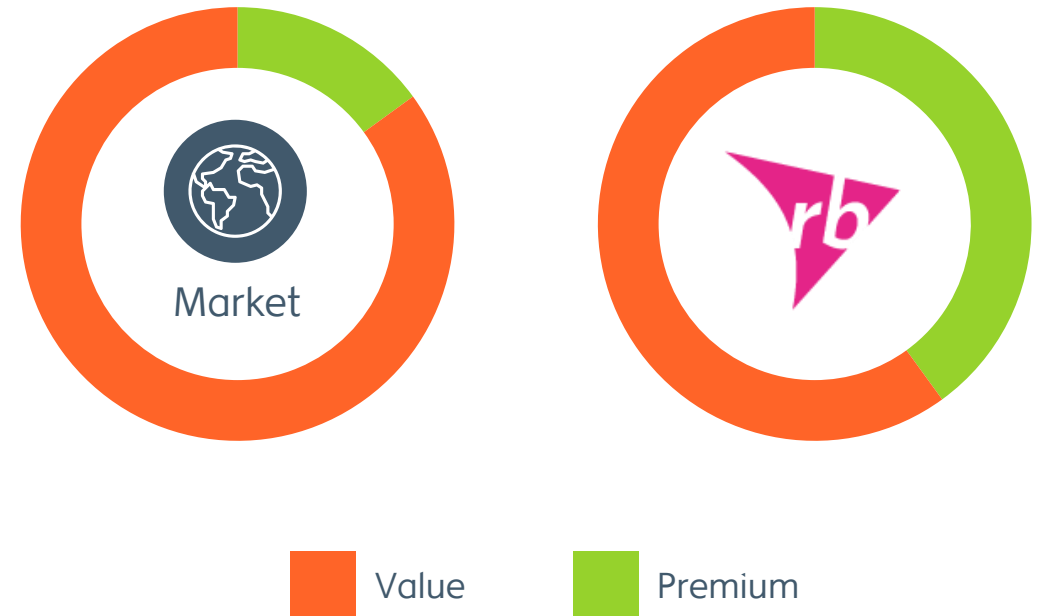
# Premium, better solutions are driving market growth

## Premium Segment growing faster than Value Segment

YoY Growth



## RB portfolio weighted towards premium



# Better consumer solutions drive category premiumization



CONSUMER BENEFITS



CATEGORY  
VALUE CREATION

“I want to remove  
bad smells from  
my home”



1x

2004

“I want my home  
to smell fresh  
all the time”



10x

2014

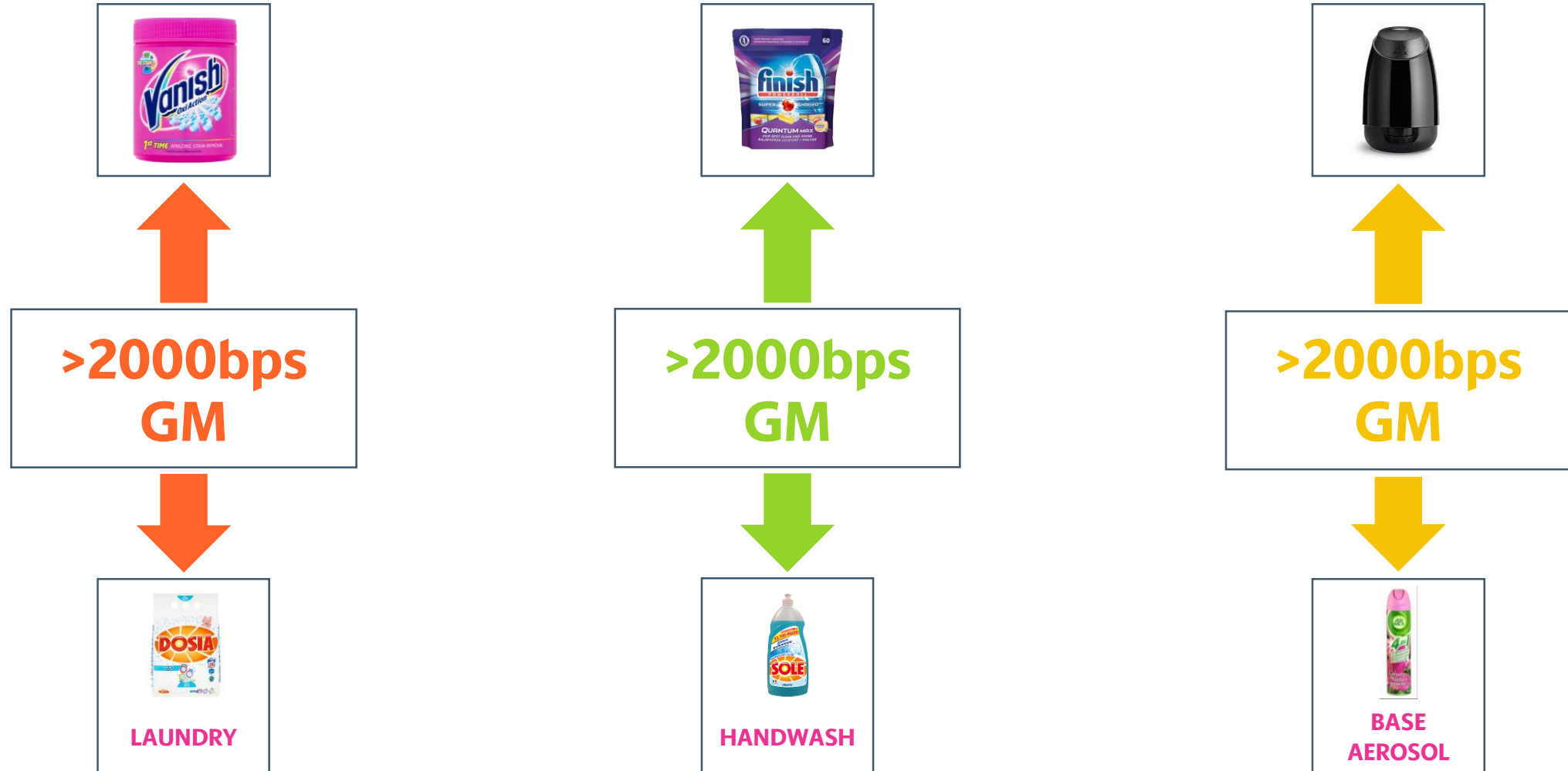
“Essential oils  
make me feel  
healthy & relaxed”



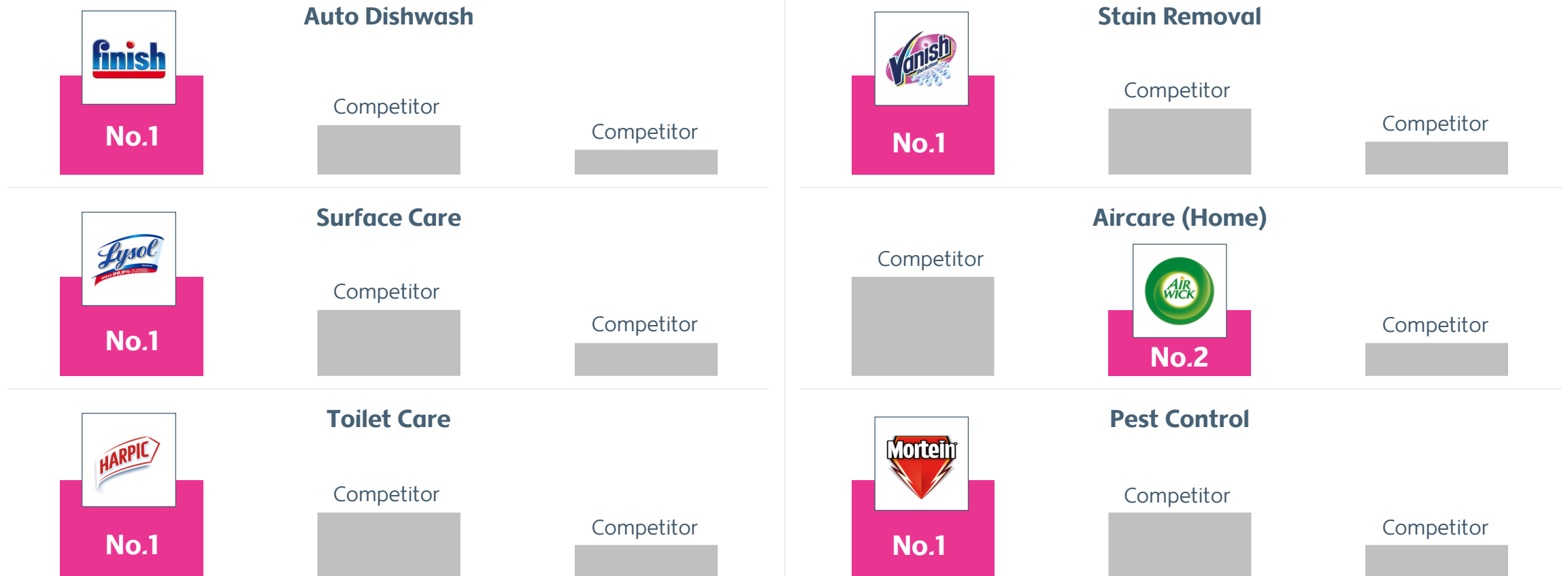
15x

2018

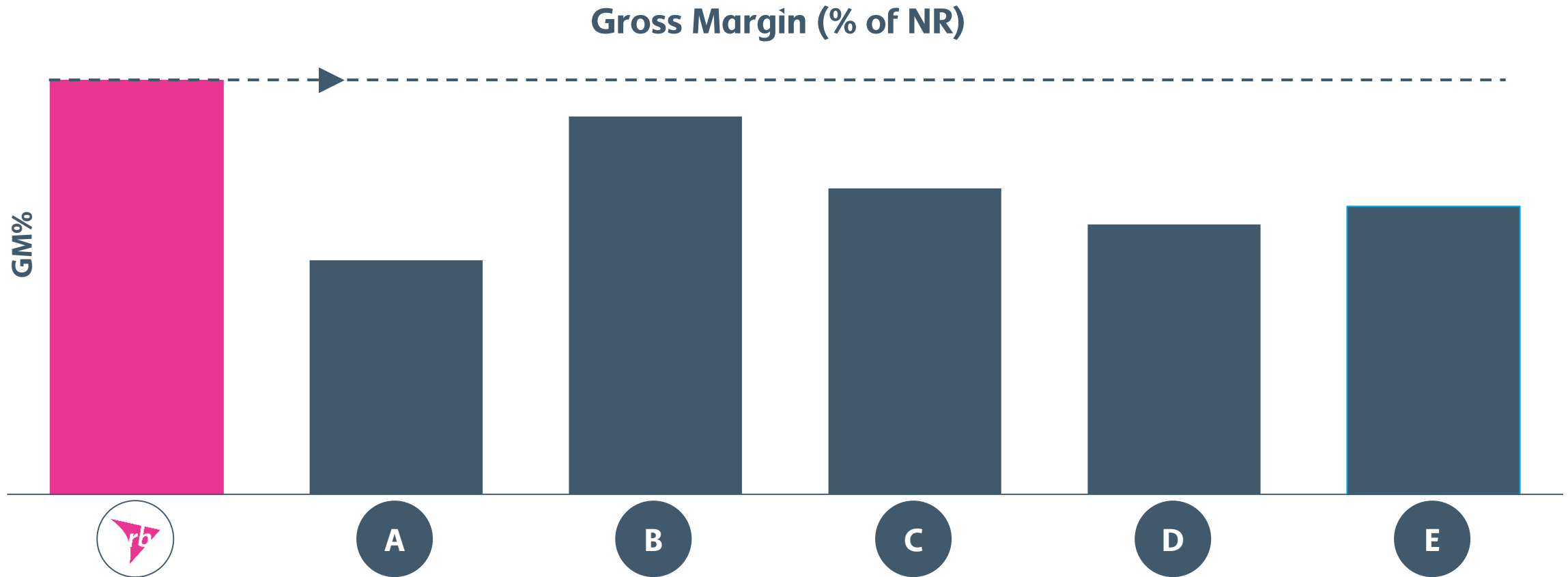
# Right categories, right segments, right innovations, generating more attractive margins



# So we carefully select where to compete... To win



# Delivering above industry Gross Margin





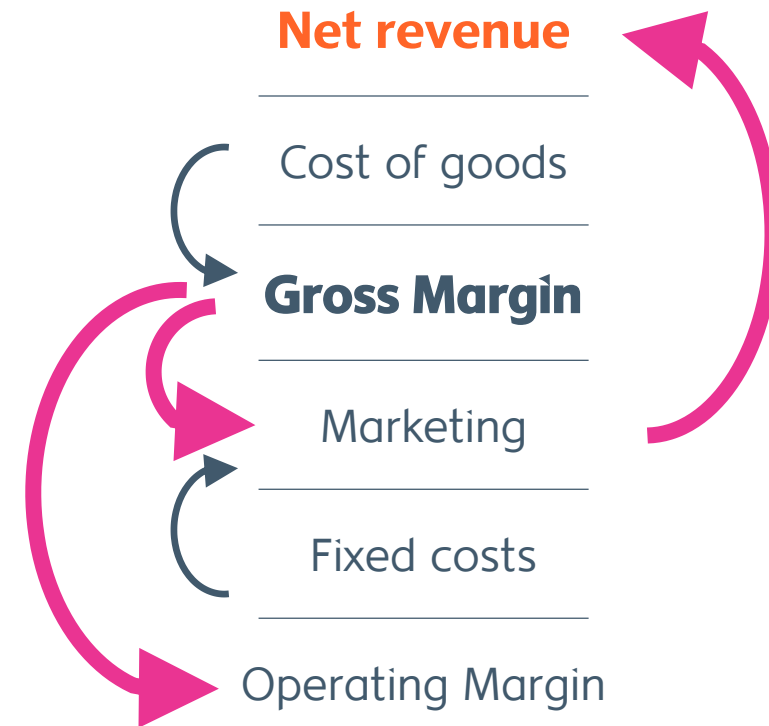
# Innovation and Performance driving Earnings Model

Innovation culture



Margin accretive innovation

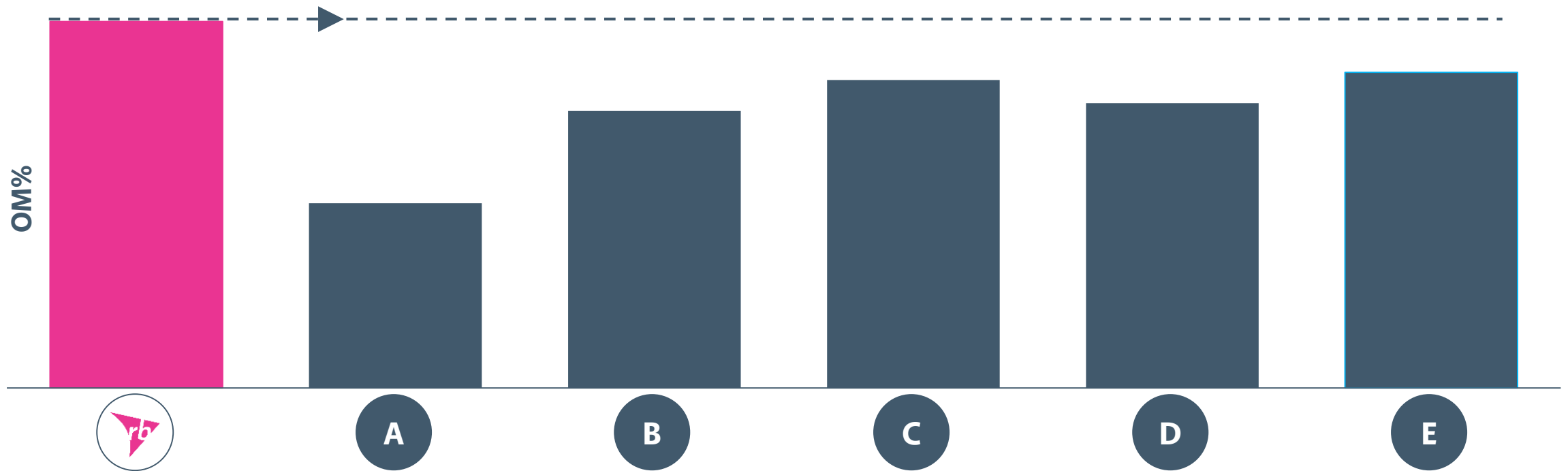
Performance culture



Profitable growth in all Areas and 6 / 7 PowerBrands

# Hygiene Home: Industry leading Operating Margin

Operating margin (% of NR)




# RB Hygiene Home




A silhouette of a person jumping over a gap, symbolizing potential and achievement.




**Potential**



Two young boys hugging, symbolizing purpose and community.



**Purpose**



A woman on a stationary bike, symbolizing performance and health.



**Performance**

# Create a cleaner world



**Accelerate  
hygiene foundations  
across the world**

**Eliminate dirt,  
germs, pests & odour  
that impact health  
& happiness**

**Deliver  
sustainable  
outperformance**

# Create a cleaner world



By bringing our  
**Innovative  
Solutions**

Into a  
**1/3 of all  
homes**

**Accelerate  
hygiene foundations  
across the world**

**Eliminate dirt,  
germs, pests & odour  
that impact health  
& happiness**

**Deliver  
sustainable  
outperformance**

# Our purpose-led growth model

Powerful  
**SOCIAL CAUSE**

**The New York Times**

GLOBAL HEALTH  
*Over 80,000 Americans Died of Flu  
Last Winter, Highest Toll in Years*

Among the dead were 180 babies, children and teenagers, more than in any year since the C.D.C. began tracking pediatric deaths.



Brand led  
**PURPOSE**



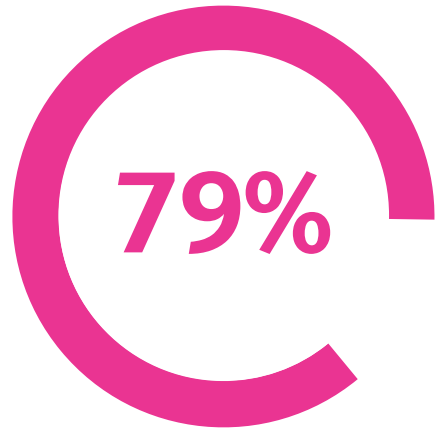
**Healthier Classrooms**



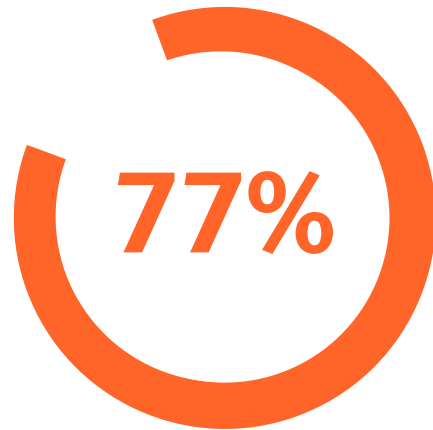
Superior  
**PRODUCT** solutions



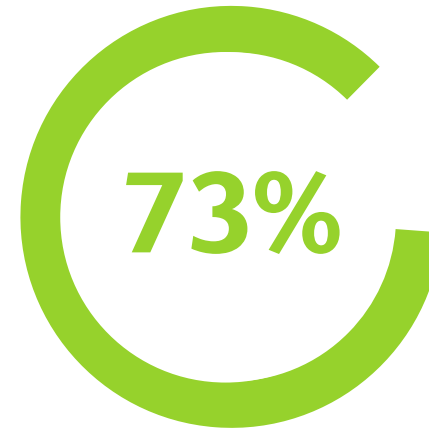
# Creating a committed and engaged organisation



Excited about 2.0  
and to be part of  
Hygiene Home



Confident in our  
Purpose to **Create a  
Cleaner World**



Believe our strategy  
is focused on **Speed  
& Entrepreneurship**

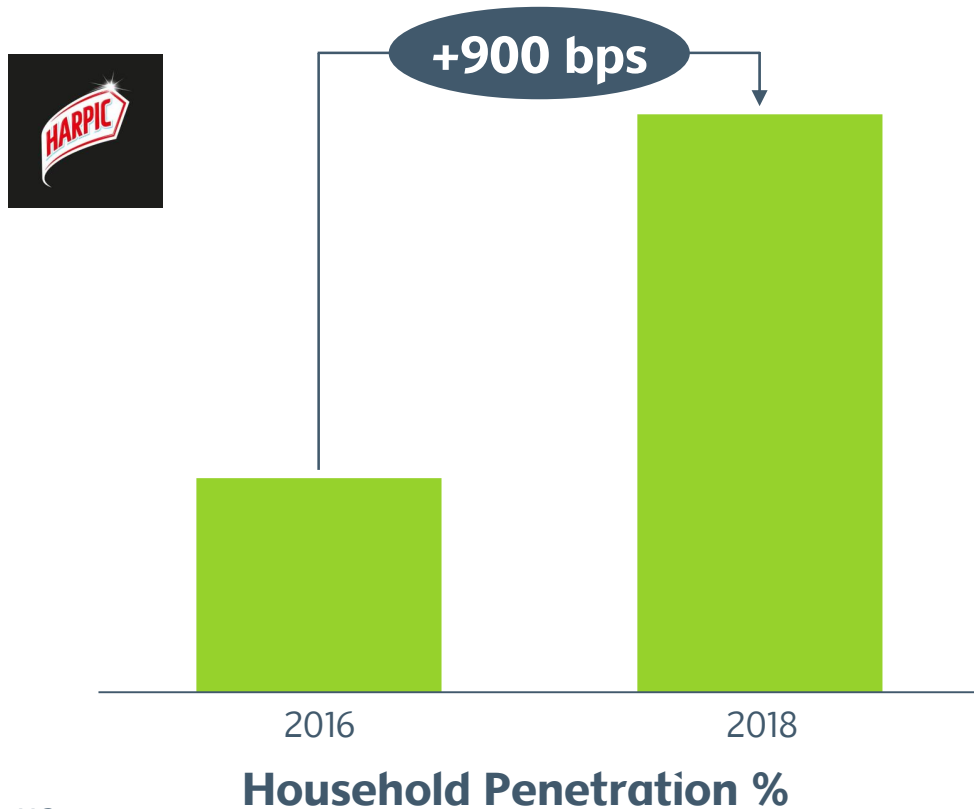


Believe we are **agile**  
& focused on  
the **Frontline**

# And Purpose drives business performance

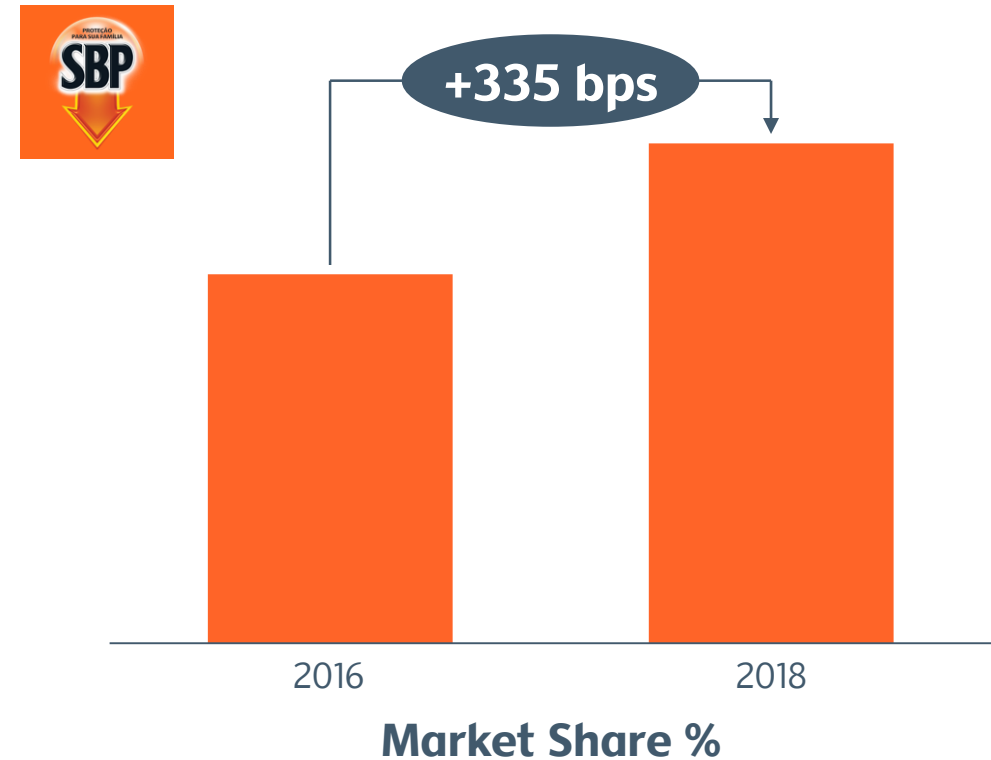
## HARPIC - INDIA

Reaching more consumers in India each year



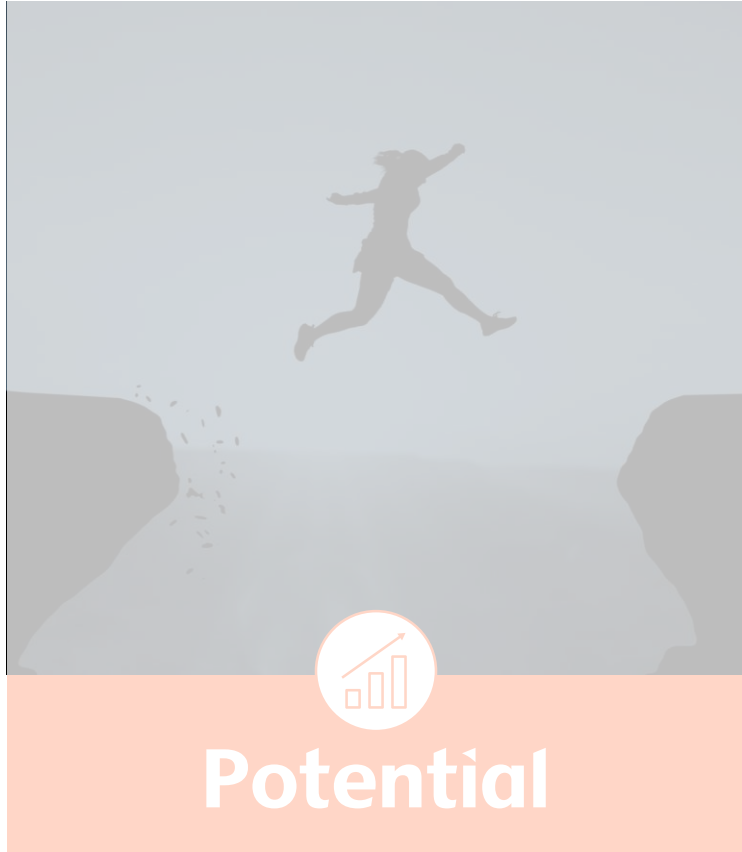
## SBP - BRAZIL

Bringing more consumers under SBP protection

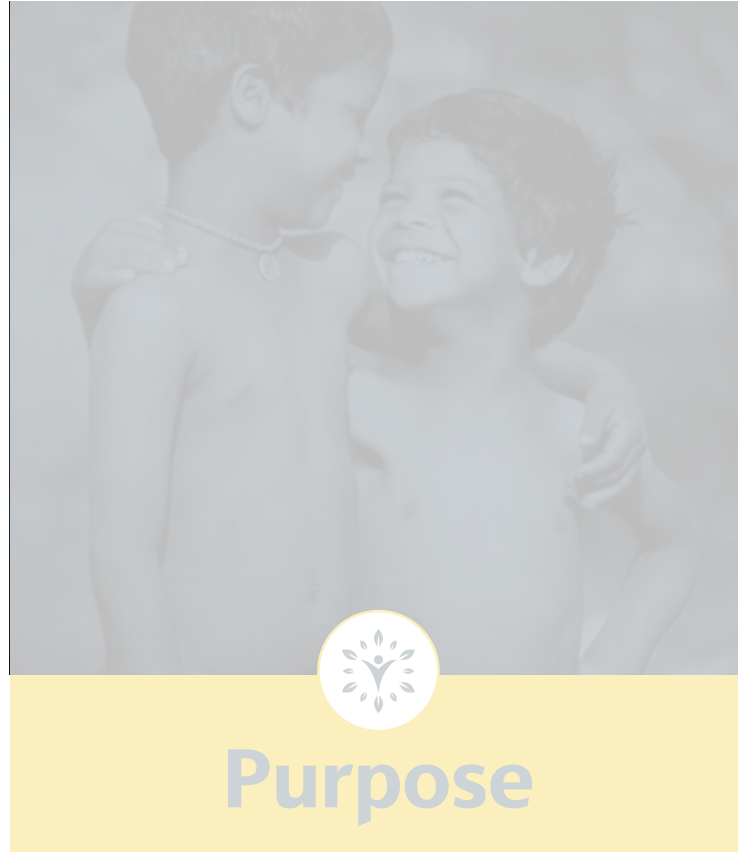




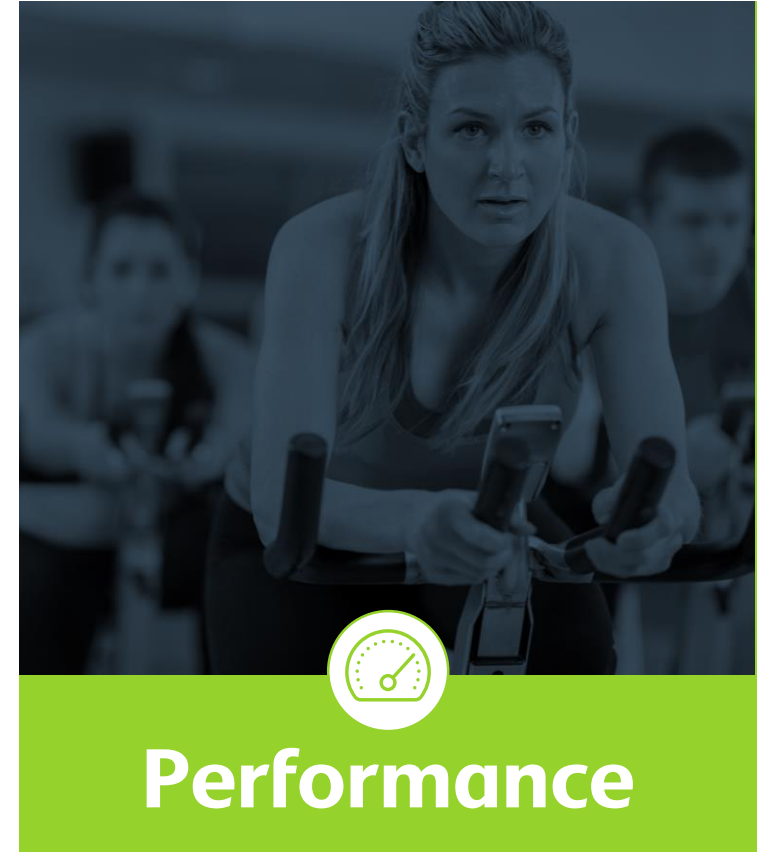
# RB Hygiene Home



Potential

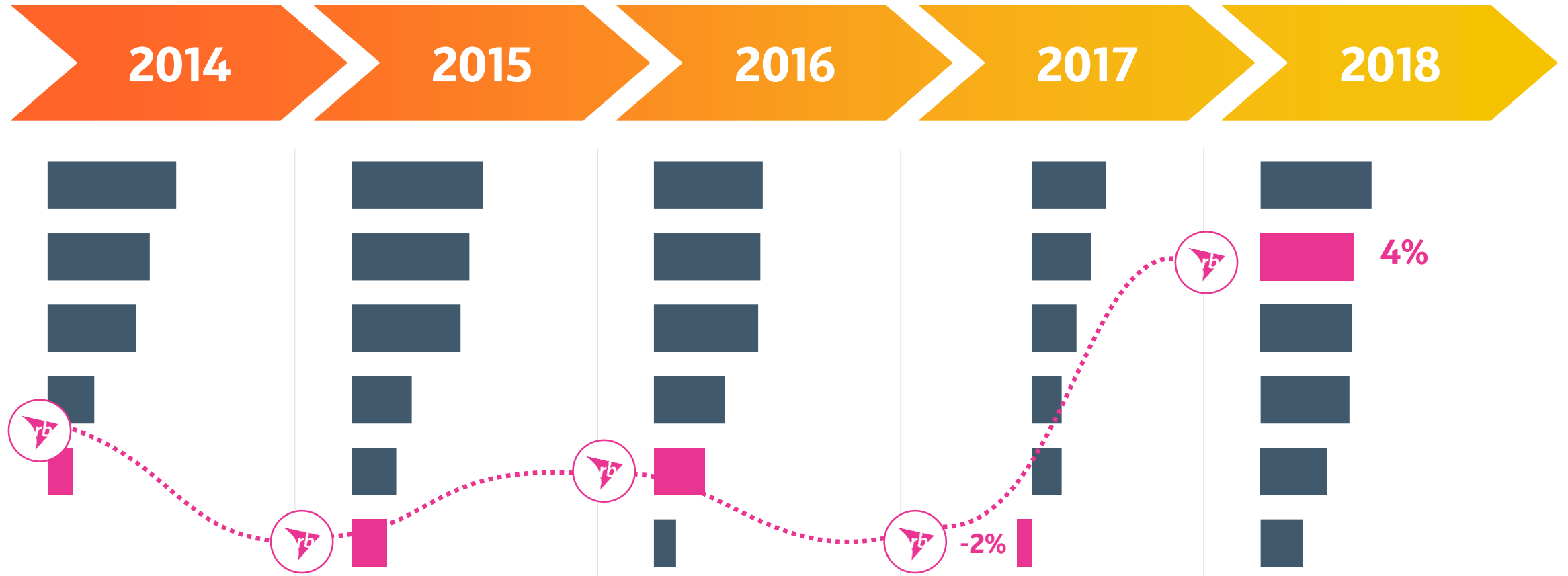


Purpose

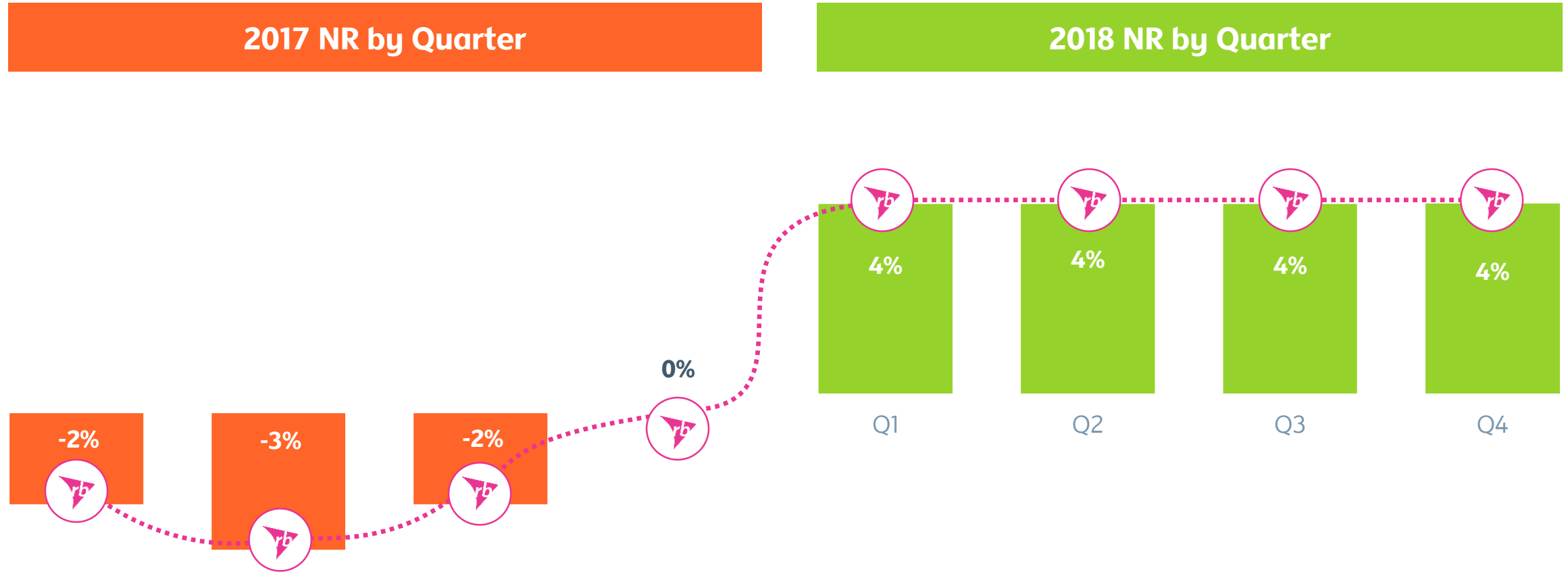


Performance

# Return to competitive growth

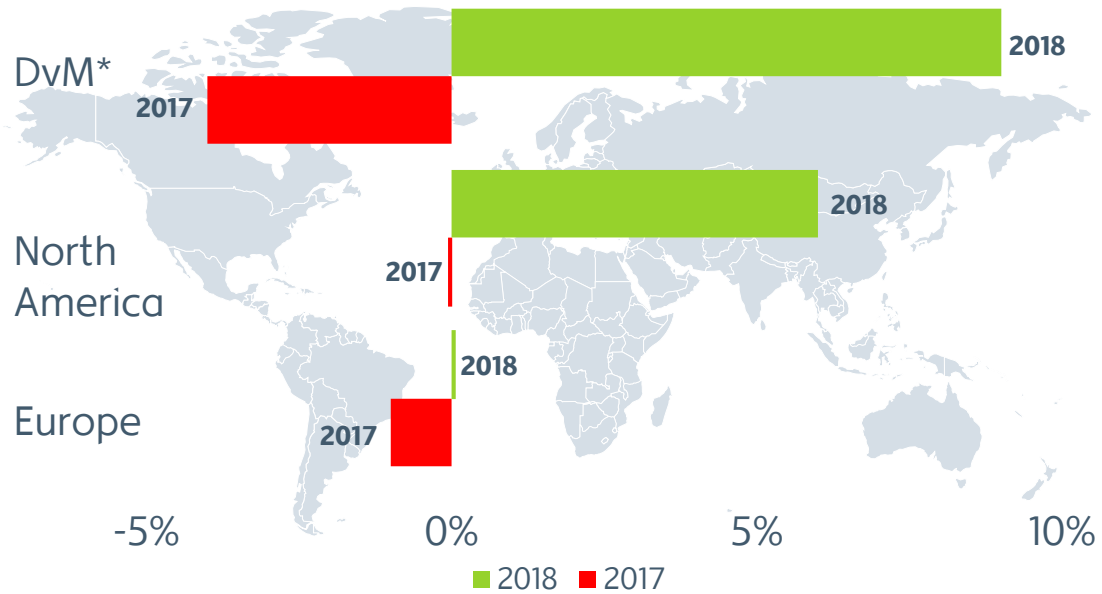


# Return to consistent growth... against a soft comparator



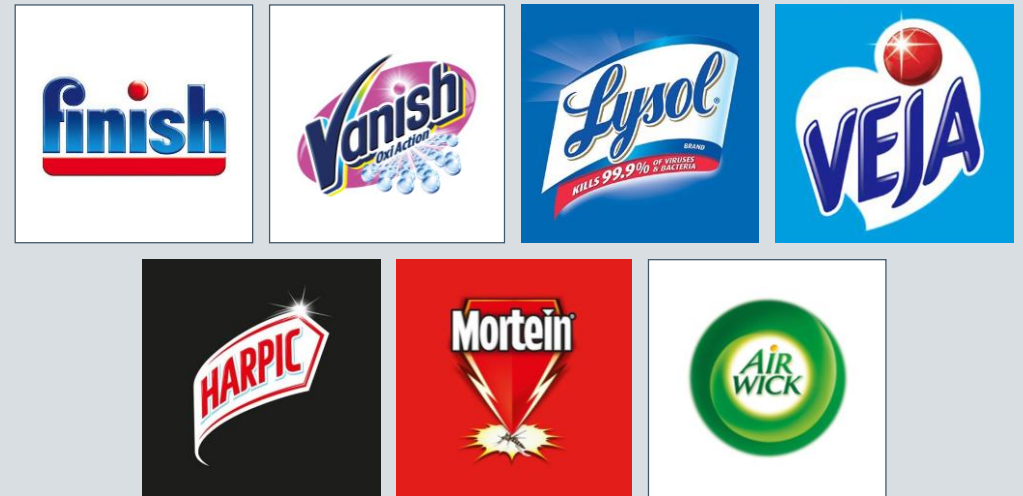
# Broad based growth

**6 / 6 Areas**  
Growing in-market sales






**6 / 7 PowerBrands**  
Growing in-market sales

**Top 40 CMU's**  
Drive >95% of NR growth



## Return to balanced growth

	H1	H2	FY
 Volume	5%	1%	3%
 Price Mix	-1%	3%	1%
 Growth	4%	4%	4%

# Growth drivers



**Explode e-Business**



**+60%** Growth in P2Y\*



**Unlock Emerging Markets**



**>3x** Growth vs P5Y

# Our e-Business growth model

**Hyper Targeting Consumers**

**E.g. India:**  
Reaching top SEC consumers with our best solutions



**Unlocking New Markets**

**E.g. China:**  
Launching our expertise-led PowerBrands online in new markets



**Dedicated Organisation and new Partnerships**



# Delivering superior results

**USA: Online share overtakes offline**

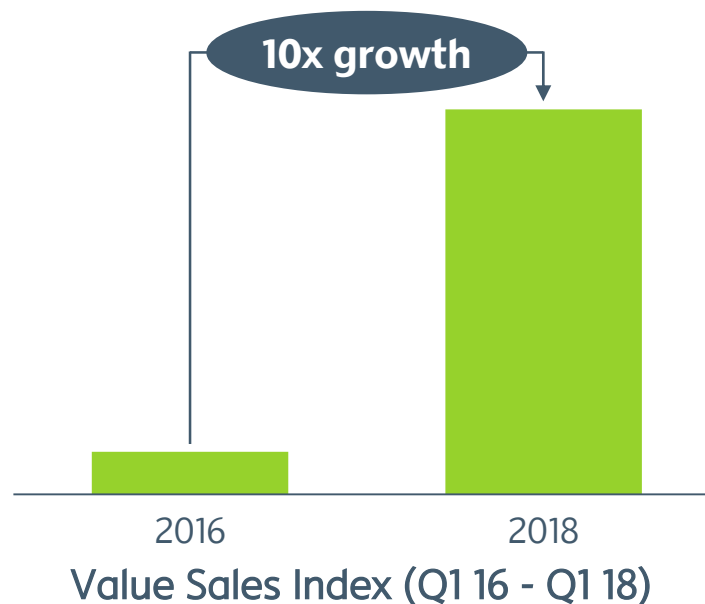
**Lysol** +100 bps

**Finish** +180 bps

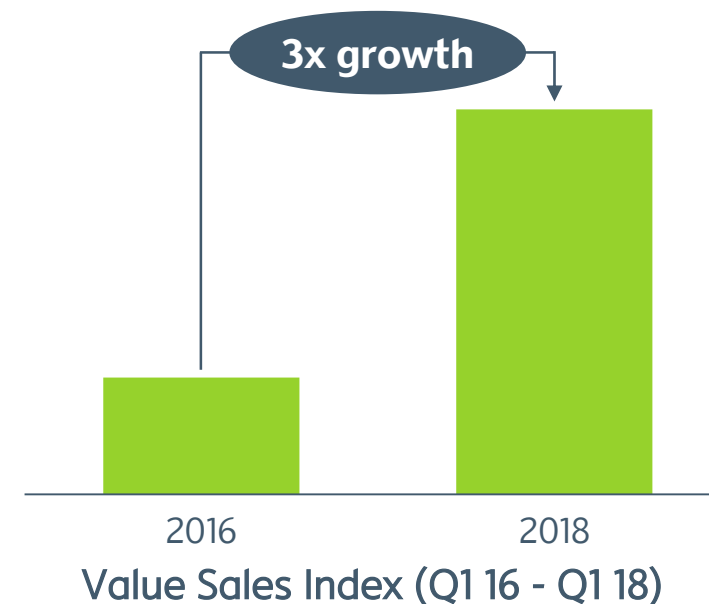
**Air Wick** +570 bps

Δ Share% Amazon vs. B&M (2018)

**India: 10x ecom growth over 3 years**



**China: 4x growth and launching new brands**





# Growth drivers



## Explode e-Business



**+60%** Growth in P2Y\*



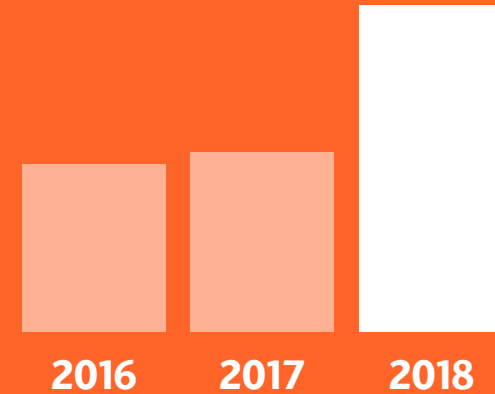
## Unlock Emerging Markets



**>3x** Growth vs P5Y



## Accelerate innovation



**+50%** Growth vs P2Y



FY 2018 Results RB Hygiene Home

# Innovation 2019

# Innovations specific for Developing Markets



**CHINA**  
**Finish® All-in-One**  
**for Compact Dishwashers**

China-specific tab

**BRAZIL**  
**Veja® Power Fusion**

Multipurpose  
Surface Cleaner

**INDIA**  
**Mortein® 2-in-1 Insect Killer**

100% Kill - Mosquitos  
AND Cockroaches

# Big Brands Better Solutions



## Air Wick® Essential Mist AROMA

Enjoy all the benefits of essential oils



## Vanish®: Improved Performance GELS.

Next generation Oxiaction



## Harpic® / Lysol Platinum Pro-Shield

Cleans and keeps toilet fresh for 100 flushes



## Finish® Quantum Ultimate

Our best ever detergent for ultimate clean & shine

# New needs: 100% performance, 0% unnecessary ingredients



## Vanish® 0%

1st time amazing stain-removal with  
0% Chlorine, dyes, or fragrance



## Finish® 0% range

100% Finish performance with  
0% Phosphates, Perfumes, Preservatives

# Purpose Driven Brands and Innovation

**MORE THAN A TOILET**

**HARPIC**

**water.org**

**Sanitation Access**

This advertisement features a dark blue background with a white toilet icon on the left. The text 'MORE THAN A TOILET' is written in large, white, sans-serif capital letters. Below this, the Harpic logo is on the left and the Water.org logo is on the right. At the bottom, a yellow banner contains the text 'Sanitation Access'.

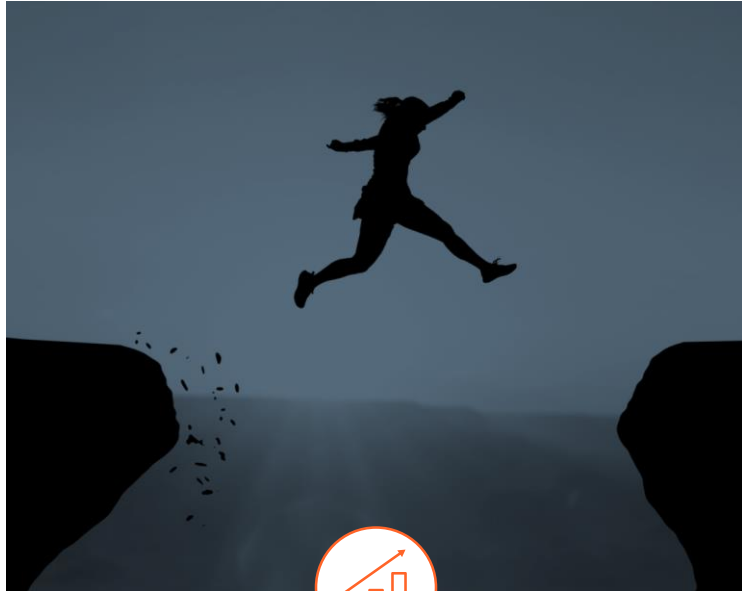
**SBP + VOCÊ. PROTEGENDO O BRASIL.**

**#JUNTOSCONTRAOMOSQUITO**

**TERRÍVEL CONTRA OS INSETOS. CONTRA OS INSETOS.**

This advertisement is a collage. The top half shows four people (two women and two men) holding hands in a circle, with a map of Brazil in the background. The bottom half shows various SBP mosquito repellent products: a box of 'SBP PROTEÇÃO PARA SUA FAMÍLIA MULTI INSETICIDA', a spray bottle of 'SBP PRO 12h', and a box of 'SBP PRO 12h DE PROTEÇÃO SPRAY-CC'. Text on the products includes 'OFERTA ESPECIAL NOVO APARELHO', '45 NOITES DE PROTEÇÃO CONTRA O ZIKA E A DENGUE', and 'PROTEÇÃO IMEDIATA COM 1 SPRAY'. The bottom of the ad has an orange banner with the text 'TERRÍVEL CONTRA OS INSETOS. CONTRA OS INSETOS.'

# What you should expect from RB Hygiene Home



**Potential**



**Purpose**



**Performance**

**Delivered by a front-line focused and engaged organisation**

**Chris Sinclair**

Chairman



# Chairman messages

**Board commitment  
to RB 2.0**

**01**

**Operating margins  
sustainable**

**02**

**CEO transition on track**

---

**Cultural fit a priority**

**03**

**Q&A**

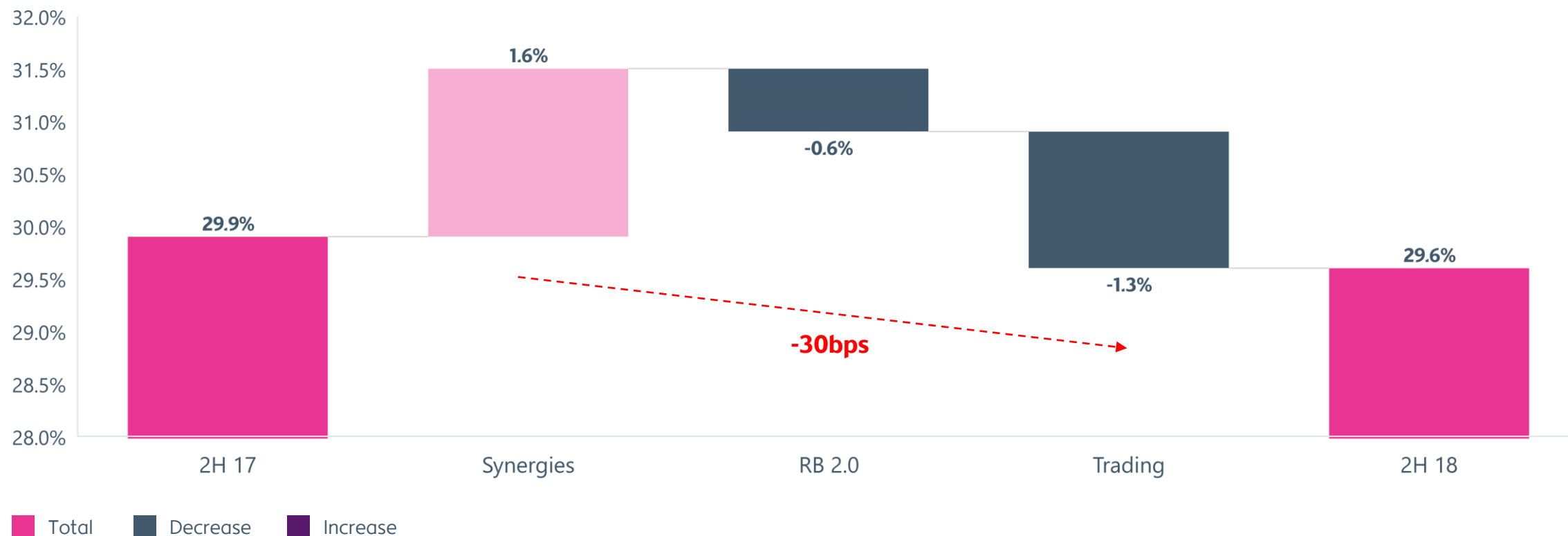
# Appendices

## Net Revenue by Geography - proforma

	2017					2018					Total NR FY 18	
	Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY	£'bn	% total
<b>North America</b>	-1%	-1%	-2%	1%	-1%	5%	4%	6%	5%	5%	3.4	27%
<b>Europe</b>	-3%	-6%	-3%	1%	-3%	-1%	-	-2%	-2%	-1%	4.2	33%
<b>DVM</b>	-1%	2%	3%	3%	2%	5%	9%	2%	8%	6%	5.0	40%
<b>Total</b>	-1%	-2%	-1%	2%	-	3%	5%	2%	4%	3%	12.6	100%
<b>RB LFL</b>	-	-2%	-1%	2%	-	2%	4%	2%	4%	3%		

# Group H2 margin analysis

## Adjusted Operating profit bridge



# FY 2018 results

## Analysis of adjusting items

£'m	Total Guidance	P&L FY 18	Total P&L to date	Total cash to date
<b>Continuing operations</b>				
Acquisition, integration and related restructuring	(390)	(8)	(333)	(284)
- BU optimisation		(40)	(40)	(8)
MJN synergies/RB2.0	(450)	(185)	(275)	(250)
Litigation provisions	(210)	-	(210)	(146)
Korea "HS"	(300)	-	(300)	(226)
MJN amortisation		(78)	(237)	n/a
		<b>(311)</b>		
<b>Discontinued operations</b>				
Gain on demerger of Indivior	1,282	-	1,282	n/a
Gain on disposal of Food	3,037	12	3,049	n/a
Litigation (DoJ / FTC) – USD400m	(296)	(17)	(313)	-
		<b>(5)</b>		

# FY 2018 results

## Reconciliation of Reported to Adjusted

£'m	Reported	Adjusting items			Adjusted
	2018	Exceptional	Other	Finance expense	2018
Operating profit	3,047	233	78	-	3,358
Net finance expense	(325)	-	-	29	(296)
Profit before taxation	2,722	233	78	29	3,062
Taxation	(536)	(50)	(17)	(29)	(632)
Non-controlling Interest	(20)	-	-	-	(20)
Continuing Net income	2,166	183	61	-	2,410
Discontinued Net income	(5)	5	-	-	-
<b>Total Net Income</b>	<b>2,161</b>	<b>188</b>	<b>61</b>	<b>-</b>	<b>2,410</b>

# FY 2018 results

## Reconciliation in Net Debt

£'m	2018
<b>Opening net debt</b>	<b>(10,746)</b>
Free cashflow from continuing operations	2,029
Shares reissued	105
Purchase of investments	(9)
Dividends paid	(1,200)
Exchange and other movements	(597)
Free cashflow from discontinued operations	12
<b>Closing net debt</b>	<b>(10,406)</b>



# FY 2018 results

## KCDC assessments

Round	Total Applicants	Applicants Assessed	Category I & II	Cat I & II percentage	Oxy RB Cat I & II	Application cut-off	Assessment completion (expected)
1	361	361	174	48%	140	Nov-12	Completed
2	169	169	53	31%	46	Oct-14	Completed
3	752	669	84	13%	76	Dec-15	Completed
<b>3.1</b>		<b>165</b>	<b>42</b>	<b>25%</b>	<b>39</b>		
<b>3.2</b>		<b>188</b>	<b>21</b>	<b>11%</b>	<b>20</b>		
<b>3.3</b>		<b>99</b>	<b>3</b>	<b>3%</b>	<b>2</b>		
<b>3.4</b>		<b>205</b>	<b>18</b>	<b>9%</b>	<b>15</b>		
<b>3.5</b>		<b>12</b>	-	-	-		
4*	4,990	4,092	157	4%	143	Ongoing	On going
<b>4.1</b>		<b>1,009</b>	<b>79</b>	<b>8%</b>	<b>73</b>		
<b>4.2</b>		<b>339</b>	<b>7</b>	<b>2%</b>	<b>7</b>		
<b>4.3</b>		<b>536</b>	<b>9</b>	<b>2%</b>	<b>8</b>		
<b>4.4</b>		<b>912</b>	<b>20</b>	<b>2%</b>	<b>17</b>		
<b>4.5</b>		<b>753</b>	<b>15</b>	<b>2%</b>	<b>14</b>		
<b>4.6</b>		<b>505</b>	<b>27</b>	<b>5%</b>	<b>24</b>		
<b>4.7**</b>		-	-	-	-		
<b>4.8</b>		<b>38</b>	-	-	-		



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